

Providing Access & Transforming Health



Alameda CalAIM PATH Collaborative September 20, 2024

Welcome! Please introduce yourself in the chat with your name and organization.

2024 Collaborative Aims and Objectives



By December 2024, increase eligible members authorized for ECM by 15% & Community Supports by 15%

1

Build resources and relationships to drive community referrals

2

Strengthen ECM and Community Supports provider capacity Facilitate relationship building between providers, plans, and referral partners

Today's Agenda



Time	Торіс
10:00-10:05	Welcome, agenda, housekeeping
10:05-10:10	Follow-ups from previous meetings
10:10-10:45	Spotlight on the Community Health Needs Assessment and Community Health Improvement Plan
10:45-11:05	Managed Care Plan Updates
11:05-11:15	CalAIM Policy Updates
11:15-11:25	Resources, Training, & Upcoming Events
11:25-11:30	Wrap-up and Survey
11:30-12:00	Optional Office Hours with the Facilitators

3 ▶**HCS ратн**



Housekeeping



Follow-ups from previous meetings



Community Referrals

• All referral forms are now posted on the collaborative resource center!

+ Introduction t	Medi-Cal and CalAIM
+ Enhanced Car	Management Resources: Policy and Tools
+ Community Su	pports Resources: Policy and Toolkits
+ DHCS Policy a	d Program Guidance for CalAIM: Data, Billing, and Provider Terms
+ Recent DHCS	olicy Updates
+ Alameda Coun	y's Community Health Record and Social Health Information Exchange
+ Data Exchange	Framework and Other Data Sharing Resources
+ Medi- Cal Mar	aged Care Plan 2024 Transition Policy: Alameda County
+ Referral Forms	for Alameda Alliance Members to ECM and Community Supports
+ Referral Inform	ation for Kaiser Permanente members to ECM and Community Supports



Community Referrals: Needs and Opportunities

The Need

DHCS expects MCPs to source most ECM & Community Supports referrals from the community. Use of internal data to identify should be balanced with active community-based outreach and engagement. There is a need to increase the proportion of ECM and Community Supports referrals that come from the community.

Current Challenge

Current referral pathways rely on the Member Information File (MIF) and outreach to the member from CBOs, yielding low referral rates.

What We Know

Those with existing member relationships are best positioned to identify eligible members and connect them with services. When members are identified as potentially eligible, current referral processes are not optimized.

Shared Goal

Robust and streamlined community referral pathways to enroll more members who can benefit from ECM and Community Supports.

Collaborative Role

DHCS and the Alameda CalAIM PATH Collaborative can identify promising practices to build community referral pathways.

Strategies to Boost Community Referrals

Strengthen partnerships to foster referral pathways and provide community education on how to make referrals to ECM and Community Supports



Increase community awareness of CalAIM and offer CalAIM 101 presentations to community organizations, including both contracted and non-contracted providers.



Identify and support organizations with existing relationships and touchpoints with eligible members that are well-positioned to become high-volume referral partners.



Support providers and community partners to develop systems to better identify eligible members and refer them to services.



Adopt practices and strategies to remove barriers in referring members to services.

Alameda County Health Community Health Assessment & Health Improvement Plan Intersection with Managed Care Plans

Carolina Guzman, Quality Improvement Manager, AC Public Health Department **Linda Ayala, MA, MPH**, Director, Population Health & Equity, Alameda Alliance for Health

September 20, 2024

Agenda Overview

- Welcome & Introductions
- Alameda Co Public Health: Health assessment and health improvement
- Managed Care Plans Population Health Assessment
- Getting Involved





Public Health Department as Community Health Strategist Community Health Needs Assessment (CHNA) & Community Health Improvement Plan (CHIP)

Carolina Guzman, QI Manager, ACPHD Quality Improvement and Accreditation

Presentation Overview

- I. Community Health Needs Assessment and Community Health Improvement Plan
 - Definitions
 - Results and Strategies
- **II.** Alameda Alliance for Health: Population Health

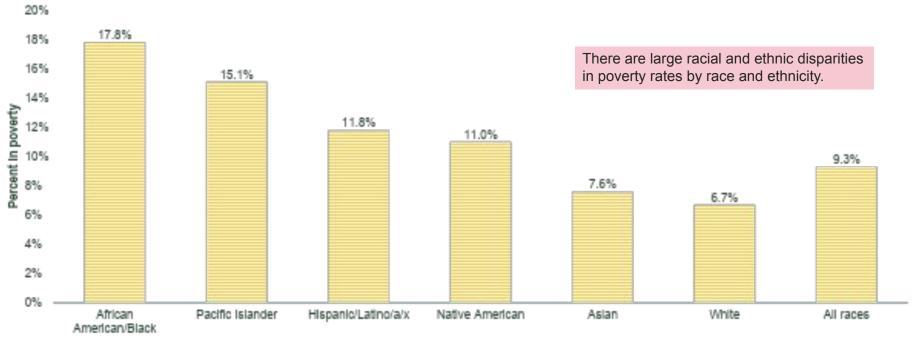
III. Next Steps

- Joining a community health needs assessment focus group
- Joining a community health improvement workgroup



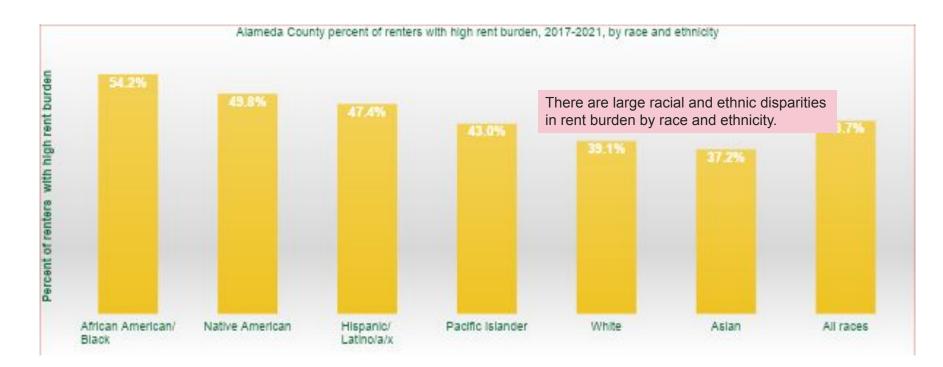
Racial and ethnic inequities in poverty

2021 Alameda County poverty rate by race and ethnicity



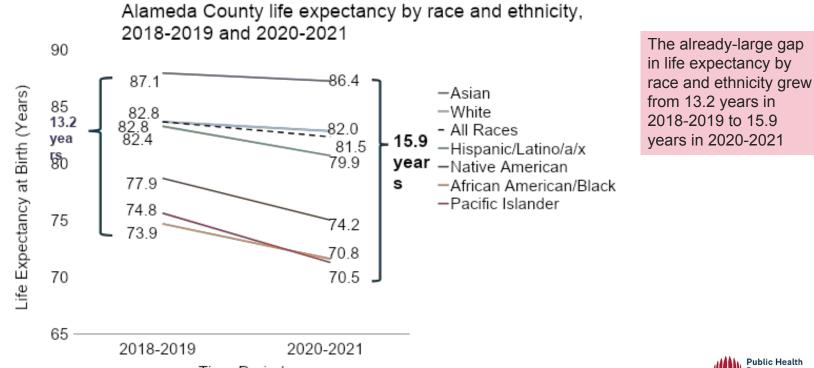
Source: American Community Survey (ACS) Notes: The ACS does not break out the races mutually exclusive of Hispanic/Latino/a/x except for White.

Racial and ethnic inequities in rent burden





Already large racial and ethnic disparities in life expectancy in Alameda County grew worse in 2020-2021



Time Period



Community Health Needs Assessment (CHNA) & Community Health Improvement Plan (CHIP) 2022-2025

Public Health Accreditation Foundational Plans









Community Health Needs Assessment

The CHNA takes a comprehensive look at the health of Alameda County residents by studying a combination of the social determinants of health and specific health outcomes of individuals, neighborhoods, and populations.



https://acphd-web-media.s3-us-west-2.amazonaws.com/media/programs-services/chip/docs/chna-2022-25.pdf

2022-2025

11 20112



JOHN MUIR HEALTH

> Stanford HEALTH CARE

UCSF Benioff Children's Hospitals

Sutter Health

Ongoing CHNA & CHIP Partners 2024-2027

St. Rose HOSPITAL

KAISER PERMANENTE. thrive







ASR









What is a Community Health Improvement Plan?

"An action-oriented plan for addressing the most significant health issues identified by community partners based on quantitative and qualitative data for a given community"."



The CHIP builds upon the Community Health Needs Assessment (CHNA) by addressing Countywide prioritized health needs.





*Healthy Marin Partnership: A Community Health Improvement Plan. Accessed April 21, 2023

https://acphd-web-media.s3-us-west-2.amazonaws.com/media/programs-services/chip/docs/community-health-improvement-plan-2023-25.pdf

WOMEN INFANT AND CHILDREN (WIC)

Results Addressed: Access to care Food security Economic Security Peaceful families Premature child death



SEXUAL AND REPRODUCTIVE HEALTH

Results Addressed: Access to care Economic security Premature death

IMMUNIZATION

Results Addressed: Early Access to Care Prevention services Screening Economic security Premature death

CHIP SIGNATURE PROGRAMS 2024

FRONT DOOR

Results addressed: Access to care Economic security Peaceful families and communities

EMBRACEHER

Results Addressed: Access to early care Mental health Economic security Peaceful families



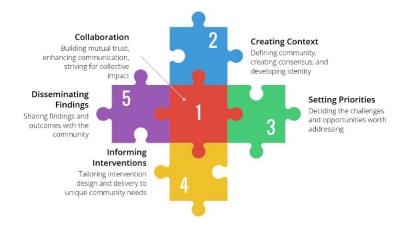
Results addressed: Economic security Peaceful families and communities



CHIP Community Advisory Board

- The community/resident-led advisory board will inform, provide context, and validate the CHIP strategies
- Unaffiliated residents are prioritized participants
- Advisory Board recruitment begins Fall 2024 with anticipated launch in early 2025

Community Advisory Board Responsibilities





CHNA & CHIP Timeline for 2024-2027 Cycle







About Us

Who We Are

The Alliance is a local, public, not-for-profit managed care health plan committed to making high quality health care services accessible and affordable to Alameda County residents. The Alliance staff and provider network reflect the county's cultural and linguistic diversity.

Mission

Improving the health and well-being of our members by collaborating with our provider and community partners to deliver high quality and accessible services.

Vision

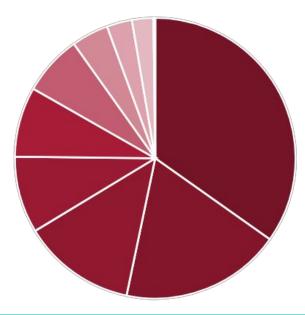
All residents of Alameda County will achieve optimal health and well-being at every stage of life.



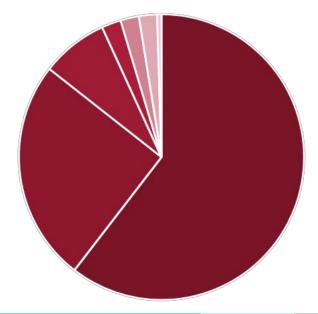
Our Members - August 2024

- ▷ Medi-Cal 400,849
- ▷ Group Care (IHSS) 5,685 Group Care

Members by Ethnic Group



Members by Primary Language



What Is Population Health Management (PHM)?

Population Health Management (PHM) means a whole-system, person-centered, population-health approach to ensuring equitable access to health care and social care that addresses member needs. It is based on data-driven risk stratification, analytics, identifying gaps in care, standardized screening, assessment processes, and holistic care/case management interventions.

- Department of Healthcare Services





The Alliance PHM Program

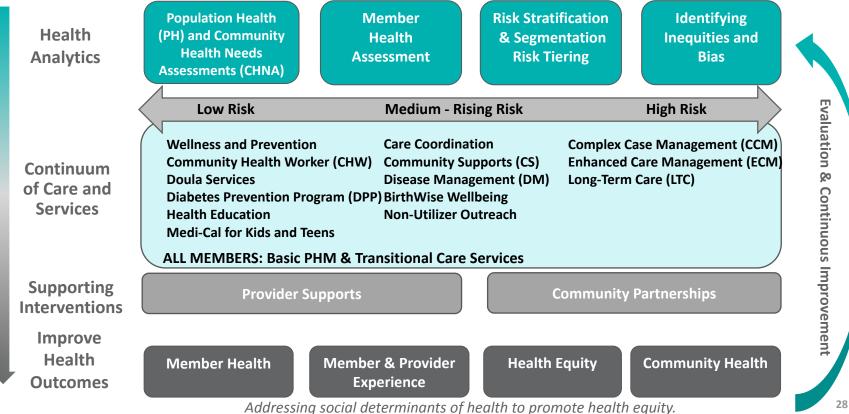
Alliance For health

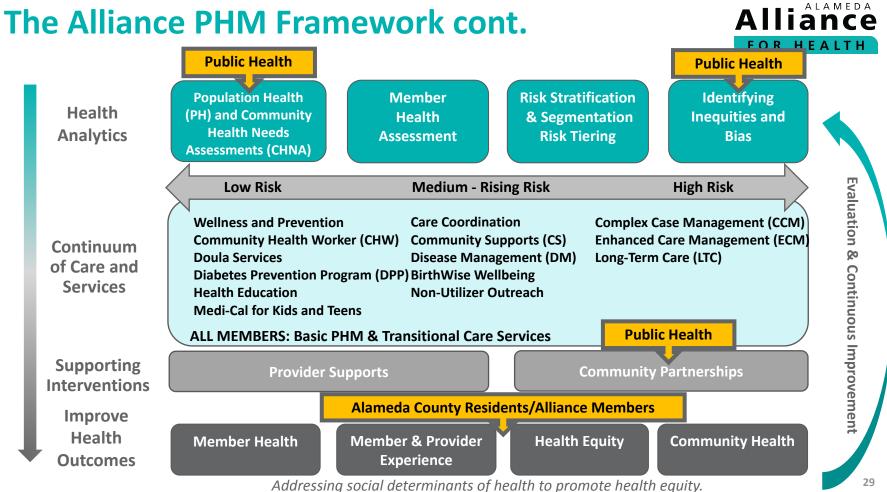
Our Aim

- □ Optimal health and well-being for all members.
- The need
 - Not all members need the same care or receive the care they need when they need it. Health care inequities exist in our current health delivery system that are rooted in historical and systemic racism.
- The PHM solution
 - Understanding Alliance members through assessment and identifying groups of members at risk and those receiving inequitable care.
 - Providing targeted, equitable access to necessary wellness and prevention services, care coordination, and care management programs.
 - □ Collaborating with providers and community partners.
 - Desired outcome: Improving health and equity for Alliance members and our community.



The Alliance PHM Framework







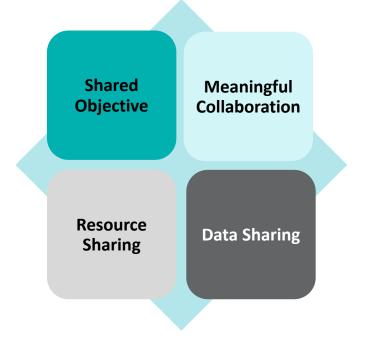
2024 PHM Strategy

Strategic Pillars		2024 Programs
	Address primary care gaps and inequities	 Non-utilizer outreach campaigns Breast cancer screening – Equity Under 30 months well-visits – Equity
NON	Support members managing health conditions	 Multiple Chronic Disease Management Diabetes Prevention Program (DPP) Post ED Visit for Mental Illness
8×8	Connect members in need to whole person care	 BirthWise Wellbeing – Equity Complex Case Management (CCM) Transitional Care Services (TCS)

Alliance – ACPHD Collaboration Meaningful Participation

- Shared objective
 - Increase access and engagement with doula services for Black Medi-Cal members.
- Meaningful collaboration
 - □ ACPHD CHIP workgroups; CHNA steering committee
 - □ Alliance Community Advisory Committee (CAC)
- Plan to offer financial and or staffing resources to support ACPHD and/or CHIP
- Bilateral data sharing to support ACPHD CHNA and Plan
 Population Health Assessment
- Timeline alignment by Saturday, June 30, 2029





ACPHD – Alliance Collaboration Lessons Learned

- Strong, experienced partners
 - □ ACPHD CHNA and CHIP established processes
 - □ Alliance PHM
- Regular communication to keep work moving forward
 - Monthly meetings
 - □ Invite to other's meetings
 - □ Single point of contact
- Sharing methodologies





For more information on the Alliance PHM Program, please contact:



Linda Ayala, MA, MPH

Director, Population Health & Equity

layala@alamedaalliance.org

Getting Connected

Community-Led Health Improvement in Action

CHNA Focus Group Participant Nominations

Identify groups/orgs to recruit participants



- Alameda County threshold languages
- Youth, Older Adults, LGBTQI, Developmentally Disabled, immigrants, API, and other ethnicities, people experiencing housing insecurity
- Each Supervisorial District
- Service Providers



CHIP Workgroup Participation

- Sign up for one or more CHIP Workgroup:
- 1)Access to Care
- 2) Economic Security
- 3)Peaceful Communities and Families
 - •<u>https://app.smartsheet.com/b/form/990207deb74d4f</u> 7086791a0eb8f9357e





Questions

Carolina Guzmán, Quality Improvement Manager Carolina.guzman@acgov.org

Evette Brandon, Director, Quality Improvement and Accreditation Division Evette.brandon@acgov.org

Linda Ayala, MA, MPH Director, Population Health & Equity layala@alamedaalliance.org

Alameda Alliance Updates





Provider Network

- ECM 9 new potential providers
 Network Expansion Go-Live January 1, 2025
- Community Supports 9 new potential providers
 - New Community Supports Go-Live January 1, 2025
 - Short-Term Post-Hospitalization Housing
 - Day Habilitation Programs
 - Sobering Centers
 - Network Expansion
 - Asthma Remediation
 - (Caregiver) Respite Services



Provider Network

- Interested in becoming a contracted Provider?
 - Submit Entity Interest Form to: CalAIMinfo@alamedaalliance.org
- Vetting process
 - Review Entity Interest Forms
 - Internal Committee Meeting to finalize list
 - Initial meeting to discuss program alignment
- Preparation to Go-Live
 - Weekly meetings to discuss:
 - Contracting
 - Credentialling, and
 - Provider certification
- Process takes 4-6 months prior to Go-Live
- Continued weekly meetings post-go-live



Thanks! Questions?

You can contact us at:

For Community Supports: <u>CSDept@AlamedaAlliance.org</u>

For ECM: <u>ECM@AlamedaAlliance.org</u>

Enhanced Care Management (ECM) Influencer Pilot



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ECM Outreach Campaign Pilot

To raise community awareness of ECM, and drive ECM referrals, KP is planning a communications approach leveraging a public health communications firm, Public Good Projects, for a trusted messenger campaign.



WHAT?

•Create and leverage a network of local influencers for targeted messaging

•Leverage social media and other methods to communicate about ECM

•Focus messaging on the two of largest populations of focus for ECM, foster youth and birth equity

•Evaluate performance to expand our evidence base



WHY?

•Community-based providers shared feedback via survey and in various external collaborative forums that there is a critical opportunity to drive referrals and enrollments into ECM and CS by fostering community awareness via trusted messengers.

•DHCS expects that the majority of referrals for ECM will come from the community (providers, CBOs, members, etc.)

•Foster Youth and Birth Equity are two of the largest populations of focus



HOW?

•Focus on birth equity statewide

•Target San Bernardino and Sacramento counties for Foster Youth outreach, counties with large numbers of eligible members

•Partner with Public Good Projects and external stakeholders to implement the pilot in Q4 2024- Q1 2025

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WHEN?

- September mid-October: Planning, identifying messengers and message
- November January: Activate influencers and messaging
- February-March: Evaluation of pilot



We Want to Hear From You!

Click the link in the chat to join the discussion

- 1. How do you share information regarding health-related benefits and services with your community members / members?
 - · What proves to be the most effective?
 - · Have you heard feedback from community members on what they prefer?
- 2. Who do you see as **local** leaders and organizations working in **birth equity**? Who do you see as **statewide** leaders or voices focused on **birth equity**?
- 3. How do you currently share information on ECM, CS, CHW?
 - What has worked?
 - What is difficult about the process?

Follow-up: If your organization works with birth equity populations and is interested in engaging more deeply, KP alongside our partners at PGP are offering an opportunity for a 30-minute virtual call to provide guidance for communication materials around ECM/CS/CHW benefits, reach out to KP.

Note: there is not compensation associated with this conversation.





New Statewide Policy Updates

- ECM Referral Standards and Form
- Presumptive Authorization
- Transitional Rent

DHCS Update: Referral Standards and Form



DHCS developed new <u>ECM Referral Standards and Form Template</u> to streamline and standardize ECM Referrals made to Managed Care Plans (MCPs) from providers, community-based organizations, and other entities.

CALAIM ENHANCED CARE MANAGEMENT (ECM) REFERRAL STANDARDS AND FORM TEMPLATES



The new ECM Referral Standards define the

information that MCPs are expected to collect for Medi-Cal members being referred to an MCP for ECM.

The new <u>ECM Referral Form Templates</u> are forms for use by MCPs and referring organizations that prefer a PDF or hard copy form to make a referral.

DHCS Update: Referral Standards and Form



The ECM Referral Standards and Form Templates define the following:

- Medi-Cal Member Information
- Referral Source Information
- Eligibility Criteria for Adults and Children/Youth
- Enrollment In Other Programs
- Referral Transmission Methods including guidance encouraging batch referrals

*Note: The ECM Referral Standards will not change the existing processes for the MIF and RTF.

DHCS Update: Referral Standards and Form



» Effective January 1, 2025:

- All ECM Referrals **must** follow the guidelines established in the ECM Referral Standards *regardless* of referral modality (electronic, EMR, hard copy, etc.).
- MCPs choose which referral modalities (electronic, EMR, hard copy, etc.) they want to deploy in the community. Electronic referrals are encouraged.
- MCPs may not require additional documentation (e.g., ICD-10 codes, supplemental checklists, Treatment Authorization Request (TAR) forms) from referring partners or ECM Providers beyond the information in the ECM referral.
- DHCS expects that many MCPs will embed the referral standards into their existing provider portals but may also offer other electronic referral pathways.

New ECM Presumptive Authorization Requirements



Overview: ECM Presumptive Authorization

Starting on Jan. 1st 2025, select ECM Providers will be able to quickly initiate ECM services *prior to submitting an ECM referral to an MCP* and be reimbursed for services during a 30-day timeframe.

» What ECM Presumptive Authorization IS:

- <u>Select</u> ECM Providers will be able to directly authorize ECM for Medi-Cal Members in select POFs they serve and be paid for ECM services for a 30-day timeframe until the MCP communicates the authorization or denial of ECM based on a complete assessment of Member eligibility for ECM.
- ECM Providers under presumptive authorization will still check for Member eligibility and submit an ECM referral to the MCP within the 30-day timeframe to receive the full, 12-month ECM authorization.

» What presumptive authorization is NOT:

- ECM presumptive authorization is different from "presumptive eligibility" policies for Medi-Cal coverage that allow special
 populations to more rapidly access Medi-Cal insurance (children, pregnant individuals, individuals experiencing
 homelessness).
- ECM presumptive authorization is different from *"retrospective authorization"* in which MCPs pay for ECM services provided in the past, but only if a Member is ultimately authorized for ECM.

Presumptive Authorization: POFs and Providers

Column 1: ECM Population of Focus	Column 2: ECM Providers That Can Serve Members Through Presumptive Authorization
1) Adults & Children Experiencing Homelessness	 Street Medicine Providers Community Supports Providers of the Housing Trio Services: Housing Transition Navigation Services, Housing Deposits, and Housing Tenancy and Sustaining Services County-contracted and County-operated Specialty Behavioral Health Providers
2) Adults & Children At Risk for Avoidable Hospital or ED Utilization	 Primary Care Provider practices (including Federally Qualified Health Centers (FQHCs), County-operated primary care, and other primary care)
3) Adults & Children with SMI/SUD Needs	County-contracted and County-operated Specialty Behavioral Health Providers
4) Adults & Children Transitioning from Incarceration	 Existing DHCS guidance governs authorizations and warm handoffs to support Members receiving pre-release services in the JI POF. See Section 13.3.d of the <u>Policy and Operational Guide for Planning and Implementing the CalAIM Justice-Involved Initiative</u> for details.
5) Adults Living in the Community and At Risk for LTC Institutionalization	 California Community Transitions (CCT) Lead Organizations Community Supports Providers of the Nursing Facility Transition/Diversion to Assisted Living Facilities and Community Transition Services
6) Adult SNF Residents Transitioning to the Community	 California Community Transitions (CCT) Lead Organizations Community Supports Providers of Nursing Facility Transition/Diversion to Assisted Living Facilities and Community Transition Services
7) Children & Youth Enrolled in CCS/CCS WCM	CCS Paneled Providers and Local Health Department CCS Programs
8) Children & Youth Involved in Child Welfare	 County-contracted and County-operated Specialty Behavioral Health Providers High Fidelity Wraparound Providers Health Care Program for Children in Foster Care Providers Department of Social Services (DSS) Offices Foster Family Agencies Transitional Housing Programs Current and Former Foster Youth Children's Crisis Residential Programs
9) Birth Equity Population of Focus	 OB/GYN Practices Midwifery Practices Entities that deliver the following services: Entities that deliver the following services: Black Infant Health (BIH) Program, Perinatal Equity Initiative (PEI), Indian Health Program, American Indian Maternal Support Services (AIMSS)

MCP Payment and ECM Presumptive Authorization

ECM Presumptive Authorization Reimbursement

Start of Payment: MCPs must allow network ECM Providers under presumptive authorization to start billing and be reimbursed for ECM services from the date the Member first receives ECM services.

Timeframe for MCP Payment: 30 days or up to the date the MCP communicates the authorization decision to the ECM Provider, whichever is sooner.

Does payment occur if a MCP does not authorize ECM for a Member after the presumptive authorization timeframe because the Member is enrolled in an overlapping program or plan (1915c waiver, D-SNP, etc.)?

Answer: The MCP must still reimburse for services delivered during the presumptive authorization timeframe for Members who are later denied for the full, 12–month ECM authorization due to enrollment in programs that may overlap with ECM.

ECM Payment and Presumptive Authorization

Exceptions to MCP Payment In the Presumptive Authorization Timeframe

» If the Member has an existing, open ECM authorization with another ECM Provider, the MCP is not required to reimburse for services delivered in the presumptive authorization period. DHCS allows for this exception in MCP payment to limit instances of payment for duplicative services.

»If the individual is **not an active Member** of the MCP during the dates of ECM service delivery.

MCP Provider Portal Active ECM Authorizations Required by January 1, 2025:

To reduce the risk that ECM Providers are not reimbursed for services due to an existing ECM authorization, MCPs must make Members' ECM authorization statuses accessible to ECM Providers via their Plan Portal or similar online system by January 1, 2025.

Upcoming Webinar on ECM Referrals and Presumptive Authorization

Upcoming Meetings/Webinars

All Comer Webinar on ECM Referral Standards and Presumptive Authorization Guidance

» Wed. Oct. 9th from 11AM-12PM PT (*registration forthcoming*)

Recommended audience: Providers, community referral partners, and MCPs

Transitional Rent Concept Paper



HCS

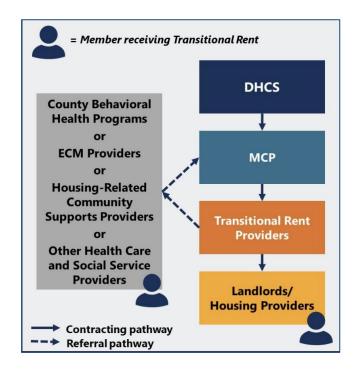
DHCS Vision for Transitional Rent

- » DHCS has applied to CMS for waiver approval of up to 6 months of Transitional Rent.
- > Transitional Rent builds on existing initiatives that help address members' health-related social needs, help them live healthier lives, and avoid higher, costlier levels of care.
- » Transitional Rent is designed to:
 - Help a member exit homelessness and establish a bridge to permanent housing.
 - Prevent and address the adverse health outcomes that result from homelessness.
 - Improve overall health outcomes that have been shown to result from stable housing.

Transitional Rent

- MCP Coverage of Transitional Rent will be:
 - **Optional** beginning **on January 1, 2025**
 - Mandatory for all plans to offer on January 1, 2026.
- Provides rental payment assistance for **up to 6 months** (can be non continuous)
- Eligibility criteria
 - Clinical risk factors;
 - Experiencing or at risk of homelessness; AND,
 - Transitioning population, unsheltered, or Full Service Partnership (FSP) Eligible







Resource Updates

- ECM and Community Supports Provider List
- PATHways to Success
- Upcoming Trainings
- Senior Wellness Fairs

58 **CS PATH**

Check out the ECM and CS Provider List!





CalAIM PATH Care Coordination Provider List ECM and Community Supports Providers March 2024

Community Supports Providers: Quick Reference

	Alameda Alliance	Kaiser
Asthma Remediation		
Alameda County Public Health ASTHMA START Breathe California Evolve Emod Roots Community Health Center		x x
Community Transition Services/Facility Transition to Home		
East Bay Innovations Independent Living Systems Omatochi		х
Serene Health Star Nursing		x x
Day Habilitation Programs		
Serene Health		Х
Environmental Accessibility Adaptations (Home Modifications)		
Assured Independence Connect America West Lifeline Systems Company LifewiseCHM		X X X X
East Bay Innovations	Х	

×	EAST BAY INNOVATIONS
About	East Bay Innovations (EBI) is a private non-profit organization providing services to people throughout Alameda County. EBI offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community.
Location	2450 Washington Avenue, Suite 240 San Leandro, CA 94577
Website	https://www.eastbayinnovations.org/
Main Line	510.618.1580
Provider Type	Enhanced Care Management
Population of Focus	Adults At Risk for Hospital or ED Utilization Adults/Families experiencing Homelessness Adults At Risk for LTC Institutionalization Adult SNF Residents Transitioning to the Community



Available now: Sortable Provider List Spreadsheet

	MCP CONTRACT		ECM			
Provider (See the Provider List on our website for detailed information)	Is this provider contracted with Alameda Alliance for Health (AAH)?	Is this provider contracted with Kaiser Permanente (KP)?	Does this provider offer ECM for Children/Youth?	Does this provider offer ECM for Adults?	Does this provider offer CS?	
24 Hour Home Care	x				х	
AAT Home Placement Agency		x				
A Better Way, Inc.		x	x			
Accentcare of California		x			x	
Agape Village		x	x			
Alameda County Behavioral Health Care Services	x			x		
Alameda County Behavioral Health, Eastmont Health Center	x			х		
Alameda County Community Food Bank	x				x	
Alameda County Health Care Services	x				x	
Alameda County Public Health (Asthma Start)	x		x		х	
Alameda County Public Health, California Children's Services (CCS)	x		x			
Alameda County Recipe4Health	x				x	
Alameda Family Services	x	x	x			
Alameda Health System	x			х		
Alameda Health System, Eastmont Wellness	x			x		
Alameda Health System, Hayward Wellness	x			х		
Alameda Health System, Highland Wellness	x			х		
Alegrecare		x			x	
Alternative Family Services	х		x			
Amity Foundation		v		v		



NOW LIVE: "PATHways to Success"

Learn about the difference PATH is making for organizations and the Medi-Cal members they serve across California.



PATH is Growing Local Partnerships and Strengthening Services for Members

June 14, 2024

For more than 20 years, Lifespring Home Nutrition has provided Southern Californians with special dietary needs access to nutritious, medically tailored meals (MTM) to heal their bodies and manage their...

Read More

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View All Success Stories

DHCS is featuring PATH success stories from organizations across California

As community-based organizations, Medi-Cal providers, tribes, local government agencies, and others continue to participate in the PATH initiative, DHCS will share their firsthand accounts of providing Enhanced Care Management (ECM) and Community Supports for the members they serve.

"PATHways to Success" showcases how PATH is helping organizations build relationships and make the investments needed to transform Medi-Cal and better serve California's highest need members.

Visit <u>ca-path.com</u> and scroll to "Pathway to Success" to view success stories from organizations participating across PATH.

www.ca-path.com

Pathway to Success

The PATHways to Success web portal features on-the-ground testimonials from organizations across California participating in the PATH initiative. Here we showcase firsthand accounts from community-based organizations, Medi-Cal providers, tribes, local government agencies, and others as they continue to provide successful Enhanced Care Management and Community Supports for the Medi-Cal members they serve.



Does your organization have a PATH success story to share?

Please send an email to <u>communications@ca-path.com</u> to get started.

View Success Stories 🛛

Upcoming Trainings from TDU

Dates	Location	Торіс
10/1	Zoom	Using a Trauma-Informed Approach
10/8 - 10/9	Zoom	Motivational Interviewing
11/12 - 11/13	In-Person	New Hire Academy





Senior Wellness Fair: San Lorenzo

August 24, 2024, 11am - 1pm









Agenda & Speakers

- Welcome by Omatochi Team and Resource Fair
- LMBe Solutions on Internet Safety for Seniors
- Candidly Speaking
- Prana Yoga presents Movement Activity
- Financial Abuse Awareness
- Parkinson's Foundation
- Medi-Cal and CalAIM presented by Ellen Badley of BluePath Health
- Alameda Alliance
- Resource Fair and Lunch

Event Highlights

- More than 50 attendees
- Excellent support from partners
- The speakers were diverse and representative of the community
- Wide variety of exhibitor tables
- High level of participant engagement
- Great venue with plenty of space, proper seating, AV equipment, free parking, and helpful staff
- Attendees expressed interest in returning.
- Positive feedback from providers collected via follow-up survey
- Improvements for next time:
 - Reduce transition times between activities
 - Incorporate tabling in lunch break





More than 20 partners participated in the event by tabling, presenting, and sponsoring

- 24hr Care
- Alameda Alliance for Health
- Alameda County Community Food Bank
- Anupam: Tech focus group
- BluePath Health
- Balance Financial Empowerment
- California Department of Financial Protection & Innovation
- Candidly Speaking
- Enyi Health
- Institute on Aging

- Journey Health
- Kaiser Permanente
- MomsMeals
- MedZed
- Omatochi
- Parkinson's Foundation
- Safeway
- Sage Surver
- Senior Internet safety
- Urban League
- Yoga practitioner



Senior Wellness Fair

October 19, 2024 | Saturday

Omatochi

BluePath

San Francisco Bay University | 11 am- 1 pm





Events Details

Location: San Francisco Bay University Date: Oct. 19, 2024 Time: 11 am - 1 pm An enriching and interactive experience tailored to our cherished senior community's diverse interests and needs. During our fair, we will cover the following topics:

- Social Interaction: Encouraging seniors to stay socially connected with family, friends, and the community can help reduce feelings of loneliness and isolation.
- Physical Activity: Regular exercise and physical activity can improve seniors' physical health, mobility, and mental well-being.
- Healthcare Access & Resources: Ensuring seniors have easy access to healthcare services, regular check-ups, and appropriate medical support can enhance their overall health and address any medical concerns promptly. We also will discuss signs of elder abuse.
- Medi-Cal Education: Educating seniors and their families on their benefits through CalAIM.





Day-Of-Details

Sections

- Wellbeing Tables- Physical Health ex. Senior boxing exercises and activities promoting mindfulness
- Social-Emotional Session- Candidly Speaking: Conversations Across Cultures
- Craft Tables-Stop by and build a craft with new friends.
- Tech Tables- Learn how to use your phone and applicable apps.
- Medi-Cal Education Table- Learn more about YOUR benefits.
- Omatochi Booth- Learn about Omatochi's offerings.
- TBD: Yoga, Cooking class, Band, Etc.?

Education

- How to Stay Socially Connected To Your Community
- How to Safely Use Technology
- The Benefits of Physical Activity
- Healthcare Access & Resources
- Medi-Cal (CalAIM) benefits



Senior Wellness Fair

Enhancing the wellness journey for our fabulous seniors!

Why Participate?

The Fair offers your organization the chance to:

- Support Seniors' Health & Well Being: Provide essential health services and resources.
- **Boost Community Engagement:** Foster social connections and promote your services.
- Showcase Your Commitment: Highlight your dedication to senior well-being.
- Collaborate: Network with other organizations and partners.

Join us in making a significant impact on the health and happiness of our senior community!

Your participation can inspire others and contribute to a healthier, happier community.

For Questions Please Contact:

Omatochi <u>Kiley.giebel@omatochi.com</u>

BluePath Health <u>lauren.jacobson@bluepathhealth.com</u>



Please Sign Up



Next meeting: October 18, 10am - 12pm In-person, Register here: <u>https://forms.gle/TeKSDXxADMH3hZpL7</u>



See you for the 3rd Friday mornings each month in 2024!

Thank you for attending!





Providing Access & Transforming Health



Appendix

Check out the TA Marketplace!

Learn

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about the Marketplace. Apply to become a TA Recipient and shop the Marketplace.

HCS PATH

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The goal of this 20-question Risk Assessment is to provide a starting point for healthcare organizations (including hybrid entities) as they begin to evaluate and prioritize their potential liabilities associated...

View Vendor List

Export Marketplace

Sign In

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HELF

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Duration: 2 Hours

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Apply to unlock

HELF

of Care Coordination and Care Manag...

ARE MANAGEMENT (ECM)

Duration: 4 Months

Our goal is to improve ECM, access, coordination, and integration of care by evaluating structures, processes, and outcomes and by identifying key opportunities to improve care management and care...



2024 Collaborative Aims and Objectives



Activities (additional activities in development)

CalAIM 101 trainings

Care Coordination Provider List

PoF-specific post-meeting action items

ECM & CS Member Engagement Job Aid

In-Person Meetings

Alameda Collaborative Resource Hub

HCS PATH

Alameda Collaborative Aim By Dec 2024, increase eligible members authorized for ECM by 15% & Community Supports by 15%

Objectives

Build resources and relationships to drive community referrals

Strengthen ECM and Community Supports provider capacity

3 Facilitate relationship building between providers, plans, and referral partners