

#### **Providing Access & Transforming Health**



## Tri-Counties CalAIM PATH Collaborative March 20, 2024



#### **Providing Access & Transforming Health**

# Welcome!



Please introduce yourself using Chat.

- Name
- Organization
- Your role in CalAIM implementation

### **March Collaborative Agenda**



#### Topic Time Welcome and Introductions 5 **Recuperative Care Deep Dive** 30 **New DHCS Resource on Homelessness Services National Health Foundation Presentation CAPSLO** Presentation **Breakout Rooms: MCP Updates** 15 **Room 1: Santa Barbara and San Luis Obispo** Room 2: Ventura **Updates, Announcements, and Closing** 10 **Optional Office Hours** 45

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### **2024 Aim Statement and Drivers**



The Collaborative will increase the number of members referred to ECM and Community Supports, and the number of those successfully enrolled in and utilizing services.

Build education and awareness of CalAIM among members, providers, and community partners

Strengthen the provider network to serve all Populations of Focus Increase ECM & Community Supports referrals and care coordination among providers



### March Spotlight: Recuperative Care

## DHCS Spotlight on Individuals and Families Experiencing Homelessness



#### Highlights:

- ECM delivery strategies
- Approaches to outreach and engagement
- Example cases/vignettes

#### Access the resource <u>here</u>

### Outreach and Engagement for Individuals Experiencing Homelessness

Outreach is an essential—and complex—part of delivering ECM for the Individuals and Families Experiencing Homelessness POF. In order to successfully engage Members in the benefit, ECM Providers must engage with Members in their communities, which can include shelters and public spaces and may be complicated by frequent relocation.

ECM outreach teams may include community health workers (CHWs) and other staff with lived experience of homelessness and/or housing instability, especially for staff supporting field-based outreach and engagement. Moreover, street medicine providers and homeless navigation centers may be well-positioned to conduct outreach and engage with Members who are experiencing





This visual is intended to illustrate how ECM and six housing-focused Community Supports can work in concert to support a Member experiencing homelessness. Members' specific needs will vary, and the availability of specific Community Supports services varies by MCP and county.



 ECM
 Begins to
 Is referred by ECM Provider for

 Member ...
 receive
 recovery-focused, short-term

 ECM
 housing

Is referred by ECM Provider to Community Supports Providers who will help them find, secure, and maintain long-term housing

ECMOverall role in supporting Member: Serves as the key point of contact and coordinator across all theProvider ...Member's clinical and nonclinical support needs, including (but not limited to) the Member's need for<br/>secure, safe, stable housing.

**To support housing needs specifically**: Identifies need and eligibility for services over time, places referrals for Community Supports that provide specialized housing services, and coordinates with Community Supports Providers to ensure seamless delivery of services.

Community Supports Provider ...

#### **Recuperative Care**

**Day Habilitation** 

adaptive skills.

Provides interim housing, bed, meals, and ongoing monitoring of medical or behavioral health conditions.

Provides programmatic support

to assist with socialization and

#### Short-Term Post Hospitalization Housing

Provides interim housing and ongoing suppor needed to support recovery and recuperation.

#### "Housing Trio"

## DHCS Resource: Individuals

### Experiencing Homelessness

#### **Housing Transition Navigation Services**

Conducts a housing assessment and develops an individualized housing support plan for the Member. Presents housing options to the Member and helps coordinate financial support for security deposits and modifications.

#### Housing Deposits Provides funds to establish household

#### Housing Tenancy and Sustaining Services

establish household Provides su and assistance in maintaining spending those funds secured (e.g. (e.g., deposits, utilities, air conditioner). and other le

Sustaining Services Provides support with maintaining housing once secured (e.g., identifying and addressing hoarding and other lease violations, education, dispute resolution).

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## **Recuperative Care (Medical Respite)**

Members with unstable housing who no longer require hospitalization, but still need to heal from an injury or illness, receive short-term residential care. The residential care includes housing, meals, ongoing monitoring of the member's condition, and other services like coordination of transportation to appointments.



### National Health Foundation (NHF) Recuperative Care Provider





### Community Action Partnership of San Luis Obispo County (CAPSLO) Recuperative Care Provider



### **CAPSLO Recuperative Care**



https://capslo.org/40-prado/

#### Recuperative Care Program

40 Prado provides 6 to 10 beds, for 24hour per day Recuperative Care Program that provides a safe place to recuperate and convalesce for individuals who would otherwise be discharged to the streets. In addition to providing emergency shelter beds 24 hours a day - 7 days a week, the program also provides around the clock staffing, case management, and is staffed by an RN who helps coordinate appropriate follow-up care and ensures that discharge plans are followed and adjusted as needed. Clients are referred to the program by the discharging hospital or a skilled nursing facility only.



### Discussion





### Breakout Rooms: MCP Updates 1) Santa Barbara and San Luis Obispo 2) Ventura





### **Events and Announcements**



## **Upcoming TA Marketplace Vendor Fairs**



e approved vendors in

## Hosted by DHCS, virtual vendor fairs feature approved vendors in specific TA Marketplace domains so you can learn more about their services

Domain 5: Promoting Health Equity; and Domain 6: Supporting Cross-Sector Partnerships April 25, 9 -10:30 a.m.

Advance registration is required

### **2024 Collaborative Schedule**



#### May

Ventura In-Person:

SB/SLO in-person:

June Full Collaborative June 26 TIME ZOOM Full Collaboratives (Virtual)

County-Specific Working Groups (Virtual)

County-Specific In-Person Meetings

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### Thank you! Questions or suggestions? pathinfo@bluepathhealth.com





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## **Office Hours**



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## Appendix

### **2024 Collaborative Aim Statement**



The Collaborative will increase the number of members referred to ECM and Community Supports, and the number of those successfully enrolled in and utilizing services.

- Measurement 1: Increased number of total referrals by 15% compared with 2023
- Measurement 2: Maintaining at least 25% enrollment rate

## TA Marketplace Application Review Timeline



### **Timeliness of Application Review**

#### Recipient Eligibility Applications

Average review time was under 2 weeks, which was primarily dependent on the receipt of identity verification data and the quality of attestations submitted. Where an organization submitted a blank or incorrect attestation, the timeline from submission to approval was significantly longer.

Identity Verification 3 days	PCG Attestation Review – 3 days	DHCS Approval 1 week
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#### Project Eligibility Applications

Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the project goals are clearly defined and outlined. Projects with longer reviews at the PEA step of the process were due to unclear goals or applications that contained requests for multiple disparate projects.

PCG Review DHCS Approval
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### Timeliness of Application Review (cont.)

#### Scopes of Work and Budgets (standard review)

Average review by PCG staff was 5 business days, followed by 5 business days to receive DHCS approval. This process proceeded quickly for most applicants, as the majority of requests were for Off-the-Shelf projects, for which the review is expedited, as project goals are clearly defined and outlined.

PCG Review DHCS Approval 1 week 1 week
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#### Scopes of Work (SOW) and Budgets (heightened scrutiny)

SOW and Budgets may be flagged for heightened scrutiny by the DHCS Team, if concerns are raised at the PEA stage, if there is a concern about duplication of funding from CITED or another grant, or if the project will produce member facing materials.

### **TA Marketplace Resources**

- For technical support or questions, please email <u>ta-marketplace@ca-path.com</u>
- PATH TPA Website
- DHCS CalAIM PATH Webpage