# Alameda County ECM & Community Supports Provider List

September 2024

Developed by the Alameda CalAIM PATH Collaborative

The Alameda CalAIM PATH Collaborative is facilitated by BluePath Health as part of the California Department of Health Care Services (DHCS) Providing Access and Transforming Health Initiative (PATH)







# **Resource Overview**

This reference tool offers a comprehensive list of the contracted Enhanced Care Management (ECM) and Community Supports service providers currently operating in Alameda County through the <u>CalAIM initiative</u>. This statewide Medi-Cal initiative is implemented locally by Medi-Cal managed care plans (MCPs) but with state oversight by the Department of Health Care Services (DHCS).

In Alameda County, the <u>Alameda Alliance for Health</u> and <u>Kaiser Permanente</u> are the local Medi-Cal MCPs that contract with local providers and service organizations to deliver ECM and Community Supports. It is important to note that while some service providers contract with both Medi-Cal MCPs, many are only contracted with either the Alameda Alliance or Kaiser Permanente to deliver services to eligible Medi-Cal members.

# The Provider List includes contact information, ECM Populations of Focus served, and Community Supports services offered by each contracted provider in Alameda County.

This resource is intended as a reference tool to support access to and coordination of ECM and Community Supports services for eligible Medi-Cal members in Alameda County. The Provider List can be used to identify contracted providers to connect individuals and families to the ECM and Community Support services they need in a timely manner.

To request additional provider information or suggest updates or corrections to the information available in this reference tool, please contact <a href="mailto:pathinfo@bluepathhealth.com">pathinfo@bluepathhealth.com</a>.

The Provider List was developed by BluePath Health through the CalAIM PATH Collaborative Planning and Implementation (CPI) Initiative, which supports county and regional collaborative planning efforts for CalAIM implementation. The Alameda CalAIM PATH Collaborative meets monthly to convene local stakeholders and discuss the rollout of ECM and Community Supports services.

We appreciate the support and contributions from the Alameda Alliance for Health, Kaiser Permanente, and our county partners to develop this resource for the community.



# **Table of Contents**

Enhanced Care Management Overview	4
ECM Providers: Quick Reference	5
Health Center Networks Providing ECM in Alameda County	13
Community Supports Overview	14
Community Supports Providers: Quick Reference	18
Role of Alameda County Office of Homeless Care and Coordination	20
Alameda County Partners for Housing Community Supports	21
Making a Referral for ECM or Community Supports	21
Enhanced Care Management Providers List	23
Community Supports Providers List	45



# **Enhanced Care Management Overview**

ECM is a statewide Medi-Cal benefit available to qualifying members with complex needs. To access the care they need, these members must often engage several separate delivery systems, including primary and specialty care, dental, mental health, substance use disorder treatment, and long-term services and supports.

Medi-Cal members with complex needs are enrolled in ECM to receive comprehensive care management from a single lead care manager who coordinates all their health and health-related care, including physical, mental, and dental care, and social services. ECM makes it easier for members to get the right care at the right time in the right setting and receive additional services that go beyond the doctor's office or hospital. ECM is the most intensive care management benefit available for Medi-Cal members.

The following pages list the ECM providers that are contracted with the Medi-Cal MCPs that operate in Alameda County, the Alameda Alliance and Anthem. The Populations of Focus served by each ECM provider are specified, and providers may serve one or more of the following Populations of Focus (POF):

- Adults, youth/children, and families experiencing homelessness.
- Adults, youth, and children who are at risk for avoidable hospital or emergency department care.
- Adults, youth, and children experiencing serious mental health illness (SMI) and/or substance use disorder (SUD).
- Adults living in the community and at risk for long-term care institutionalization.
- Adult nursing facility residents transitioning to the community.
- Children & Youth enrolled in California Children's Services (CCS) or CCS Whole Child Model with additional needs beyond their CCS condition(s).
- Children & Youth involved in child welfare, including foster care.
- Adults and youth who are transitioning from incarceration.
- Pregnant and postpartum individuals (Birth Equity Population of Focus).



# **ECM Providers: Quick Reference**

Legend	Adult POF	Children & Youth POF KP = Kaiser Perman	Yc	t, Children & outh POFs	
	AA	AH = Alameda Alliance			
Organization			Office Location	Contracted Health Plan	
A Better Way Inc.			Oakland	КР	
		ental Health (SMI) and/or Su in Child Welfare	bstance Use Disor	rder (SUD) Needs	
AAT Home Placem	ent Agency			KP	
-		ng Term Care (LTC) Institutio g to the community	nalization		
Agape Village				КР	
Populations of Focus Served: Children & Youth - Individuals Experiencing Homelessness   Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization   Children & Youth - Individuals with Serious Mental Health and/or Substance Use Disorder (SUD) Needs   Children & Youth - Individuals transitioning from incarceration   Children & Youth - Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition   Children & Youth - Children & Youth Involved in Child Welfare   Birth Equity - Children & Youth					
Alameda County B	ehavioral Health		Oakland	ААН	
Demulations of Form	<b>A A</b>				

#### Populations of Focus Served:

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs



Legend	KI	Children & Youth POF P = Kaiser Permar Nameda Alliance	You You	Children & th POFs		
Alameda County Public HealthSan LeandroAAHFamily Health Services, California Children's Services (CCS)APopulations of Focus Served: Children & Youth At Risk for Avoidable Hospital or ED Utilization   Children & Youth Enrolled in CCS with additional needs beyond their CCS conditionAAH						
Alameda Family ServicesAlameda/Both(Part of Full Circle Health Network)Pleasanton						
<ul> <li>Populations of Focus Served by AAH:</li> <li>Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs  </li> <li>Adults At Risk for Hospitalization or ED Utilization  </li> <li>Adults /Families experiencing Homelessness  </li> <li>Adults transitioning from incarceration  </li> <li>Birth Equity - Adults</li> <li>Children &amp; Youth/Families experiencing Homelessness  </li> <li>Children &amp; Youth/Families experiencing Homelessness  </li> <li>Children &amp; Youth - Individuals at-risk for hospitalization or ED utilization  </li> <li>Children &amp; Youth - Individuals at-risk for hospitalization or ED utilization  </li> <li>Children &amp; Youth - Individuals at-risk for hospitalization or ED utilization  </li> <li>Children &amp; Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs  </li> <li>Children &amp; Youth - Individuals transitioning from incarceration  </li> <li>Birth Equity - Children &amp; Youth</li> </ul>						
Alameda Health	System		Oaklar Haywa Eastmo	rd/		
Adults At Risk for	<b>cus Served:</b> ng Serious Mental Health (SMI) and Hospitalization or ED Utilization   yperiancing Homelessness	d/or Substance Use	Disorder (SUD) Nee	eds		

Adults/Families experiencing Homelessness |

Adults At Risk for Long Term Care (LTC) Institutionalization |

Birth Equity - Adults Adults



Legend	Adult POF	Children & Youth POF	Adult, Children & Youth POFs	
Legena	KP = Kaiser Permanente			
	AAH = Alameda Alliance for Health			

#### Alternative Family Services (Part of Full Circle Health Network)

# **Populations of Focus Served:**

Children & Youth/Families experiencing Homelessness |

Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs Children & Youth - Individuals transitioning from incarceration |

Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26) |

Children & Youth experiencing intellectual or developmental disabilities Birth Equity - Children/Youth

Axis Health	Pleasanton/	AAH
(Part of the Community Health Center Network)	Livermore	

#### **Populations of Focus Served:**

Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs | Adults/Families experiencing Homelessness | Children & Youth/Families experiencing Homelessness | Adults At Risk for Hospitalization or ED Utilization Children & Youth At Risk for Hospitalization or ED Utilization | Adults At Risk for Long Term Care (LTC) Institutionalization Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Birth Equity - Adults |

Bay Area Community Health, Liberty Clinic (Part of the Community Health Center Network) Pleasanton AAH

Oakland

Both

#### **Populations of Focus Served:**

Adults/Families experiencing Homelessness | Children & Youth/Families experiencing Homelessness | Adults At Risk for Hospitalization or ED Utilization Children & Youth At Risk for Hospitalization or ED Utilization | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs Adults transitioning from incarceration Adults At Risk for Long Term Care (LTC) Institutionalization Birth Equity - Children/Youth Birth Equity - Adults



	Legend	Adult POF	KP = Kai	ildren & uth POF ser Permar da Alliance		Adult, Children & Youth POFs th	
Bay	Area Communit	y Services				Oakland	AAH
Adu Adu Adu	lts At Risk for Hos Its experiencing S	Served: iencing Homelessness pitalization or ED Utiliz erious Mental Health (S rom incarceration	ation	Substance U	lse Disorc	ler (SUD) Needs	
Cali	fornia Cardiovas	cular Consultants				Fremont	AAH
Adu Adu	lts/Families exper	<b>Served:</b> pitalization or ED Utiliz iencing Homelessness g Term Care (LTC) Insti <sup>*</sup>		on			
Hea	Ith Services	ret Hu Medical Cente nity Health Center Ne				Berkeley	AAH
Populations of Focus Served: Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Birth Equity - Adults							
EA I	amily Services					Antioch	KP
Adu Adu Adu Birtl Chile Chile	Its Transitioning f Its At Risk for Hos n Equity - Adults dren & Youth Trar dren & Youth At I dren & Youth exp	Served: riencing Homelessness rom Incarceration   pitalization or ED Utiliz nsitioning from Incarce Risk for Hospitalization eriencing Homelessnes olved in child welfare	ation   ration   or ED Utiliza	ation			



Oakland

Both

KP = Kaiser Permanente AAH = Alameda Alliance for Health	Legend	Adult POF	Children & Youth POF	Adult, Children & Youth POFs	
AAH = Alameda Alliance for Health	Legena	KP = Kaiser Permanente			
		AA	AH = Alameda Alliance	for Health	

#### East Bay Agency for Children (Part of Full Circle Health Network)

#### Populations of Focus Served:

Children & Youth - Individuals Experiencing Homelessness | Children & Youth At Risk for Hospitalization or ED Utilization | Children & Youth/Families experiencing Homelessness | Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs |

East Bay Innovations	San Leandro	AAH
<b>Populations of Focus Served:</b> Adults experiencing homelessness   Adults At Risk for Hospitalization or ED Utilization   Adults At Risk for Long Term Care (LTC) Institutionalization   Adult SNF Residents Transitioning to the Community		
Family Builders by Adoption (Part of the Full Circle Health Network)	Oakland	ААН
Populations of Focus Served: Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth/Families experiencing Homelessness   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Children & Youth involved in Child Welfare (including those with a history of i to 26)   Children & Youth experiencing intellectual or developmental disabilit Birth Equity - Children/Youth   Children & Youth - Individuals transitioning from incarceration	nvolvement, and foste	•
Family Resource Navigators	San Leandro	КР
Children & Youth/Families experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/ Children & Youth involved in Child Welfare (including those with a history of i to 26)   Birth Equity - Children & Youth	needs	·



	Legend	Adult POF	Children & Youth POF KP = Kaiser Permar H = Alameda Alliance		1&	
		Family Services e Health Network)		Oakland	Both	
Populations of Focus Served: Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth - Individuals transitioning from incarceration   Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)						
ndep	endent Living S	Systems		Oakland	KP	
Adults Adults Adults Adults Childre Childre Childre Childre Birth E	experiencing Se Transitioning fr living in the con NF residents tra with intellectua en & Youth expe en & Youth at-ris en & Youth at-ris en & Youth with en & Youth with quity - Children	om Incarceration   nmunity at-risk for Long ansitioning to the comm al or developmental disa riencing homelessness   sk for hospitalization and Serious Mental Health ( intellectual or developn	AI) and/or Substance Use Term Care (LTC)   unity   bilities   d ED Utilization   SMI) and/or Substance Us	se Disorder (SUD) Needs		
nstitu	ite on Aging			San Francisco	AAH	
Adults		Served: bitalization or ED Utilizat g Term Care (LTC) Institu	•			
1&M F	lomecare Serv	ices, LLC		San Ramon	KP	
Adults Adults	- Adults Living in	Risk for Avoidable Hospi n the Community and At	ital or ED Utilization   t Risk for Long Term Care (			



	Legend	Adult POF	Children & Youth POF	Adult, Childre Youth POF	
		Δ	KP = Kaiser Perman AH = Alameda Alliance		
Koir	ionia Foster Hom			Modesto	] KP
KUII				Wodesto	Kr
Child Child Child Child Child Child Child Child	dren & Youth - Ind dren & Youth - Ind dren & Youth - Ind dren & Youth - Chi dition   dren & Youth - Chi	ividuals Experiencing Ho ividuals At Risk for Avoid ividuals with Serious Mo ividuals transitioning fro Idren & Youth Enrolled i Idren & Youth Involved ividuals with Intellectua	dable Hospital or ED Utiliza ental Health and/or SUD No om incarceration   in CCS or CCS WCM with Ad	eeds   dditional Needs Beyond th	e CCS
	línica t of the Commur	nity Health Center Net	work)	Oakland	AAH
Populations of Focus Served: Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Children & Youth/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Children & Youth At Risk for Hospitalization or ED Utilization   Birth Equity - Children/Youth   Birth Equity - Adults					
La F	amilia			Hayward	AAH
Chilo		ilies experiencing Home	elessness		la a de l

Children & Youth/Families experiencing Homelessness | Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs | Children & Youth - Individuals transitioning from incarceration | Birth Equity - Children/Youth |



	Legend	Adult POF	Children & Youth POF KP = Kaiser Perman		
		A	AH = Alameda Alliance	for Health	
	long Medical Ca rt of the Commu	re Inity Health Center N	letwork)	Several locations	AAH
Populations of Focus Served: Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Birth Equity - Adults   Adults transitioning from incarceration					
	coln Families rt of the Full Circ	cle Health Network)		Hayward	Both
-			(including those with a his	story of involvement, and fost	er care up
Me	dzed			Culver City	AAH
Populations of Focus Served: Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth experiencing Homelessness   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) New Children & Youth Enrolled in CCS with additional needs beyond their CCS condition   Children & Youth involved in Child Welfare   Birth Equity - Children & Youth   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness					leeds
	ive American He rt of the Commu	ealth Center Inity Health Center N	letwork)	Berkeley	AAH
Populations of Focus Served: Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization					



Children & Youth At Risk for Hospitalization or ED Utilization | Children & Youth/Families experiencing Homelessness | Birth Equiry - Children & Youth | Adults transitioning from incarceration

Adults transitioning from Incarceration |

		Adult POF	Children &	Adult, Children	&			
	Legend		Youth POF	Youth POFs				
			KP = Kaiser Permar					
		AA	AH = Alameda Alliance	for Health				
Nev	New Dimensions Foster Family AgencyModestoKP							
-	Populations of Focus Served: TBD							
Pair	Team			San Francisco	AAH			
Populations of Focus Served: All Adult and Children and Youth Populations of Focus								
Resolution Care (dba Vynca Care) San Francisco KF								
Populations of Focus Served: Adults - Individuals Experiencing Homelessness   Adults - Individuals At Risk for Hospitalization or ED Utilization   Adults - Individuals with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults - Inving in the community at-risk for Long Term Care (LTC)   Adults - Nursing facility residents transitioning to the community   Birth Equity - Adults Children & Youth experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs   Children & Youth - Involved in Child Welfare Birth Equity - Children & Youth								
Roo	ts Community He	ealth Center		Oakland	AAH			
Adu Adu	Populations of Focus Served: Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Children & youth experiencing Homelessness							



Lee	gend	Adult POF	Children Youth P			Adult, Childrer Youth POFs	
Lee	sena		KP = Kaiser P				
		AA	AH = Alameda All	liance for l	Health	1	
eneca Farr	nily of Ag	encies				Oakland	Both
hildren & Y hildren & Y hildren & Y hildren & Y	outh expe outh At Ri outh expe outh trans outh - Enr outh - Inv	eriencing Homelessness isk for Hospitalization of eriencing Serious Menta sitioning from incarcera rolled in California Child rolved in Child Welfare	r ED Utilization     Health (SMI) and/ tion				eeds
erene Hea	alth					San Leandro	KP
Adults - Indi Adults - Indi Adults - Indi Adults - livin Adults - NF I Birth Equity Children & Y Children & Y	viduals Ex viduals At viduals wi viduals tra ig in the c residents - Adults   'outh - En 'outh - Inv 'outh - Inv	operiencing Homelessne t Risk for Hospitalization ith Serious Mental Healt ansitioning from incarce ommunity at-risk for Lo transitioning to the com rolled in California Child volved in Child Welfare dividuals with Intellectua	or ED Utilization   th (SMI) and/or Sub eration   ng Term Care (LTC) munity   Iren's Services (CCS 	 ) or WCM w	/needs		
ide By Sid	e					Hayward	KP
	Youth - Ir	Served: ndividuals with Serious ildren & Youth Involved		d/or SUD No	eeds		
itar Nursin	g Inc.					Folsom	KP
	riencing H	<b>Served:</b> Iomelessness   pitalization or ED Utiliza	ition				

Adults with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs | Adults living in the community at-risk for Long Term Care (LTC) |



Adult – Nursing Facility residents transitioning to the community |

Children & Youth experiencing homelessness |

Children & Youth At Risk for Hospitalization or ED Utilization |

Children & Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs

••••					
	Legend	Adult POF	Children & Youth POF	Adult, Children Youth POFs	
	Legend		KP = Kaiser Perman	nente	
		AA	AH = Alameda Alliance	for Health	
Stars Behavioral Health GroupSanBot(part of Full Circle Health Network)Leandro					Bot
Populations of Focus Served: Children & Youth experiencing homelessness   Children & Youth - Involved in Child Welfare   Children & Youth - Individuals transitioning from incarceration   Children & Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs					
Stei	rling Hospitalist N	Aedical Group		Garden Grove	KP
Adults - Individuals Experiencing Homelessness   Adults - At Risk for Avoidable Hospital or ED Utilization   Adults - Individuals with Serious Mental Health and/or SUD Needs   Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization   Adult Nursing Facility Residents Transitioning to the Community   Adults - Individuals with Intellectual or Developmental Disabilities   Children & Youth - Individuals Experiencing Homelessness   Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization   Children & Youth - Individuals with Serious Mental Health and/or SUD Needs   Children & Youth - Individuals with Intellectual or Developmental Disabilities					
	urcio Vasquez He rt of the Commur	alth Center nity Health Center Net	twork)	Fremont	AAI
Adu Chil Adu Chil Adu Adu	dren & Youth/Fam Its At Risk for Hosp dren & Youth At Ri Its experiencing Se Its transitioning fro	iencing Homelessness   hilies experiencing Home pitalization or ED Utiliza isk for Hospitalization o erious Mental Health (SI om incarceration   g Term Care (LTC) Institu	ation   or ED Utilization   MI) and/or Substance Use	Disorder (SUD) Needs	



	Legend	Adult POF	Children & Youth POF KP = Kaiser Perman H = Alameda Alliance		
Tita	nium Healthcare	1		Oakland	AAH
Populations of Focus Served:         Children & Youth At Risk for Hospitalization or ED Utilization           Children & Youth/Families experiencing Homelessness           Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs           Children & Youth Enrolled in CCS with additional needs beyond their CCS condition           Children & Youth Involved in Child Welfare           Adults at risk for Long Term Care (LTC) Institutionalization         Birth Equity - Children/Youth					
Unit	y Care Group, In	С.		San Leandro	КР
Chilo Chilo Chilo Chilo Chilo	Iren & Youth - Ind Iren & Youth - Ind Iren & Youth - Ind	ividuals Experiencing Ho ividuals At Risk for Hosp	vitalization or ED Utilizatio ental Health (SMI) and/or	n   Substance Use Disorder (Sl	JD) Needs
	tCoast Children' t of the Full Circl	s Clinic e Health Network)		Oakland	Both
Chilo Chilo Chilo Chilo Chilo Chilo Chilo	fren & Youth expe fren & Youth - Ind fren & Youth - Inve fren & Youth trans	sk for Hospitalization or riencing Homelessness ividuals with Serious Mo olved in Child Welfare   sitioning from incarcera lled in CCS with addition	 ental Health (SMI) and/or	Substance Use Disorder (SU S condition	JD) Needs
	t Oakland Health t of the Commun	n nity Health Center Net	work)	Oakland	AAH
Adul Chilo	lren & Youth/Fam	Served: encing Homelessness   ilies experiencing Home bitalization or ED Utiliza	•		



Children & Youth At Risk for Hospitalization or ED Utilization | Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs | Adults transitioning from incarceration Adults At Risk for Long Term Care (LTC) Institutionalization | Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes | Birth Equity - Adults



# Health Center Networks Providing ECM in Alameda County

To provide ECM services, Alameda Alliance for Health and Kaiser Permanente have direct contracts with individual provider organizations, as well as the two provider networks below who hold direct contracts with multiple provider organizations.

<u>Community Health Center Network</u> (contracted with Alameda Alliance for Health) has contracts with health centers through the following organizations:

Asian Health Services	LifeLong Medical Care
Axis Community Health	Native American health Center
Bay Area Community Health	Tiburcio Vasquez Health Center
La Clínica	West Oakland Health Center

<u>The Full Circle Health Network</u> (contracted with both Alameda Alliance for Health and Kaiser Permanente) has contracts with health centers through the following organizations:

A Better Way Inc	Lincoln Family Services
Agape Village	New Dimensions Foster Family Agency
Alameda Family Services	Seneca Family of Agencies
Alternative Family Services	Side by Side
East Bay Agency of Children	Stars Behavioral Health Group
Family Resource Navigators	Unity Care Group, Inc.
Fred Finch Youth & Family Services	WestCoast Children's Clinic
Koinonia Foster Homes, Inc	



# **Community Supports Overview**

Community Supports are services covered by Medi-Cal MCPs to address Medi-Cal members' health-related social needs to help them live healthier lives and avoid higher, costlier levels of care. Members may receive a Community Supports service if they meet the eligibility criteria and receive service authorization from their MCP. Not all Community Supports are offered in every county or by every MCP. The chart below shows which Community Supports services are available to Alameda County Medi-Cal members by MCP:

Community Supports	Alameda Alliance	Kaiser Permanente
Asthma Remediation	$\checkmark$	$\checkmark$
Community Transition Services/Facility Transition to Home	$\checkmark$	$\checkmark$
Day Habilitation Programs	Not Available	$\checkmark$
Environmental Accessibility Adaptations	$\checkmark$	$\checkmark$
Housing Navigation, Tenancy, Deposits	$\checkmark$	$\checkmark$
Medically Supportive Food/Medically Tailored Meals	$\checkmark$	$\checkmark$
Nursing Home Transition/Diversion to Assisted Living	$\checkmark$	$\checkmark$
Personal Care/Homemaker Services	$\checkmark$	$\checkmark$
Recuperative Care (Medical Respite)	$\checkmark$	$\checkmark$
Respite Services (Caregiver Respite)	$\checkmark$	$\checkmark$
Short-Term Post Hospitalization Housing	Not Available	$\checkmark$
Sobering Centers	Available in 2025	Available in 2025



Each of the 14 Community Supports is a different service available to Medi-Cal members whose MCP offers it. Eligibility requirements differ for each Community Support. To review eligibility requirements, please review the <u>DHCS Community Supports Policy Guide</u>.

#### **Asthma Remediation**

Members receive physical modifications to their home to avoid acute asthma episodes due to environmental triggers like mold. Modifications can include filtered vacuums, dehumidifiers, air filters, and ventilation improvements.

#### **Community Transition Services/Nursing Facility Transition to a Home**

Members transitioning from a nursing facility to a private residence where they will be responsible for their own expenses, receive funding for set-up services such as security deposits, set-up fees for utilities, and health-related appliances, such as air conditioners, heaters, or hospital beds.

#### Day Habilitation Programs (currently only available for Kaiser Permanente members)

Members who are experiencing homelessness, are at risk of experiencing homelessness, or formerly experienced homelessness, receive mentoring by a trained caregiver on the self-help, social, and adaptive skills needed to live successfully in the community. These skills include the use of public transportation, cooking, cleaning, managing personal finances, dealing with and responding appropriately to governmental agencies and personnel, and developing and maintaining interpersonal relationships. This support can be provided in a member's home or in an out-of-home, non-facility setting.

#### **Environmental Accessibility Adaptations (Home Modifications)**

Members receive physical modifications to their home to ensure their health and safety and allow them to function with greater independence. Home modifications can include ramps and grab-bars, doorway widening for members who use a wheelchair, stair lifts, or making bathrooms wheelchair accessible.

#### **Housing Tenancy and Sustaining Services**

Members receive support to maintain safe and stable tenancy once housing is secured, such as coordination with landlords to address issues, assistance with the annual housing recertification process, and linkage to community resources to prevent eviction.

#### **Housing Deposits**

Members receive assistance with housing security deposits, utilities set-up fees, first and last month's rent, and first month of utilities. Members can also receive funding for medically necessary items like air conditioners, heaters, and hospital beds to ensure their new home is safe for move-in.



#### Medically Supportive Food/Medically Tailored Meals

Members receive deliveries of nutritious, prepared meals and/or healthy produce/groceries to treat their health conditions Members may also receive behavioral, cooking, and/or nutrition education when paired with the food-based intervention.

#### Nursing Facility Transition/Diversion to Assisted Living Facilities

Members living at home or in a nursing facility are transferred to an assisted living facility to live in their community and avoid institutionalization in a nursing facility, when possible. Assisted living facilities provide services to establish a community facility residence such as support with daily living activities, medication oversight, and 24-hour onsite direct care staff.

#### **Personal Care and Homemaker Services**

Members who require assistance with Activities of Daily Living or Instrumental Activities of Daily Living receive in home support such as bathing or feeding, meal preparation, grocery shopping, and accompaniment to medical appointments.

#### **Recuperative Care (Medical Respite)**

Members with unstable housing who no longer require hospitalization, but still need to heal from an injury or illness, receive short-term residential care. The residential care includes housing, meals, ongoing monitoring of the member's condition, and other services like coordination of transportation to appointments.

#### **Respite Services (Caregiver Respite)**

Respite services provide short-term relief for members' caregivers. Members may receive caregiver services in their home or in an approved facility on an hourly, daily, or nightly basis as needed.

# Short-Term Post Hospitalization Housing (*currently only available for Kaiser Permanente members*)

Members who do not have a residence, and who have high medical or mental health and substance use disorder needs, receive short-term housing for up to six months to continue their recovery. To receive this support, members must also have been discharged from an inpatient clinical setting, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.

#### **Sobering Centers**

Sobering centers are short-term care facilities designed to allow a member who is publicly intoxicated to safely recover from acute intoxication of alcohol and/ or other drugs. Sobering



centers may offer medical triage, lab testing, a temporary bed, rehydration, and food service, treatment for nausea, wound and dressing changes, shower and laundry facilities, substance use education and counseling, and care coordination for additional substance use, necessary health care, and homeless care support services.



# **Community Supports Providers:** Quick Reference

	Alameda Alliance	Kaiser
Asthma Remediation	<b>i</b>	
Alameda County Public Health ASTHMA START	Х	
Breathe California		Х
Evolve Emod		Х
<ul> <li>Independent Living Systems</li> </ul>		Х
Pear Suite, Inc.		Х
Community Transition Services/Facility Transition to Home		
AAT Home Placement Agency		Х
East Bay Innovations	Х	
Independent Living Systems		Х
Omatochi	Х	
Serene Health		Х
Star Nursing		Х
St. Mary's Center	Х	
Day Habilitation Programs		
Independent Living Systems		Х
Serene Health		Х
City Serve		Х
Environmental Accessibility Adaptations (Home Modifications)		
Assured Independence		Х
Connect America West		Х
Evolve Emod LLC		Х
Lifeline Systems Company		Х
Wineteer Inc (DBA LifewiseCHM)		Х
East Bay Innovations	Х	
Home Safety Services		Х
Independent Living Systems		Х
Omatochi	Х	
Housing Transition Navigation, Deposits, Tenancy & Sustaining services	5	
• Alameda County Health (subcontractors listed on page 21)	Х	
AAT Home Placement Agency		Х
City Serve		Х
Independent Living Systems		Х
Pear Suite, Inc.		Х



Serene Health	Х
Star Nursing	Х
<ul> <li>Sterling Hospitalist Medical Group</li> </ul>	Х

Alameda County Community Food Bank		Alameda Alliance	Kaiser
<ul> <li>Alameda County Recipe4HealthX</li> <li>Mom's MealsX</li> <li>Performance KitchenX</li> <li>Project Open HandX</li> <li>Project Open HandX</li> <li>Independent Transition/Diversion to Assisted Living</li> <li>AAT Home Placement AgencyX</li> <li>East Bay InnovationsX</li> <li>Independent Living SystemsX</li> <li>OmatochiX</li> <li>St. Mary's CenterX</li> <li>St. Mary's CenterX</li> <li>Accentcare of CaliforniaX</li> <li>AlegrecareX</li> <li>AlegrecareX</li> <li>AlegrecareX</li> <li>Independent Living SystemsX</li> <li>Accentcare of CaliforniaX</li> <li>AlegrecareX</li> <li>Star NursingX</li> <li>Methode Care ServicesX</li> <li>Star NursingX</li> <li>Accentcare of CaliforniaX</li> <li>AlegrecareX</li> <li>AlegrecareX</li> <li>Cardea Health/Eddie's PlaceX</li> <li>Cardea Health/Eddie's PlaceX</li> <li>City ServeX</li> <li>Lifelong Medical (Adeline Recuperative Care)X</li> </ul>	Medically Supportive Foods/Medically Tailored Meals		
<ul> <li>Mom's Meals</li></ul>		Х	
Performance Kitchen	· · ·	Х	
Project Open Hand			Х
Jursing Home Transition/Diversion to Assisted Living            • AAT Home Placement Agency			Х
AAT Home Placement Agency     East Bay InnovationsX     East Bay InnovationsX     Independent Living SystemsX     OmatochiX     Star NursingX     Star NursingX     St. Mary's CenterX     St. Mary's CenterX     St. Mary's CenterX     St. Mary's CenterX     Accentcare of CaliforniaX     Aging Assistant LLCX     AlegrecareX     AmeriCARE SFX     Independent Living SystemsX     J&M Homecare ServicesX     Star NursingX     Star NursingX     Star NursingX     Mary's CenterX     X     Accentcare of CaliforniaX     Accentcare of CaliforniaX     Aging Assistant LLCX     AlegrecareX     AmeriCARE SFX     Independent Living SystemsX     J&M Homecare ServicesX     Star NursingX     Cordea Health/Eddie's PlaceX     City ServeX     Lifelong Medical (Adeline Recuperative Care)X	Project Open Hand	Х	
East Bay Innovations	Nursing Home Transition/Diversion to Assisted Living		
<ul> <li>Independent Living Systems</li></ul>	AAT Home Placement Agency		Х
<ul> <li>Omatochi</li></ul>	East Bay Innovations	Х	
<ul> <li>Star Nursing</li></ul>	<ul> <li>Independent Living Systems</li> </ul>		Х
<ul> <li>St. Mary's Center</li></ul>	Omatochi	Х	
ersonal Care/Homemaker Services         24 Hour Home Care	Star Nursing		Х
<ul> <li>24 Hour Home CareX</li> <li>Accentcare of California</li> <li>Aging Assistant LLC</li> <li>Alegrecare</li> <li>AmeriCARE SF</li></ul>	St. Mary's Center	Х	
<ul> <li>Accentcare of California</li></ul>	Personal Care/Homemaker Services		
<ul> <li>Aging Assistant LLC</li></ul>	24 Hour Home Care	Х	Х
<ul> <li>Alegrecare</li> <li>AmeriCARE SF</li> <li>Independent Living Systems</li> <li>J&amp;M Homecare Services</li> <li>Star Nursing</li> <li>Omatochi</li></ul>	Accentcare of California		Х
<ul> <li>AmeriCARE SF</li> <li>Independent Living Systems</li> <li>J&amp;M Homecare Services</li> <li>Star Nursing</li> <li>Omatochi</li></ul>	Aging Assistant LLC		Х
<ul> <li>Independent Living Systems</li></ul>	Alegrecare		Х
<ul> <li>J&amp;M Homecare Services</li></ul>	AmeriCARE SF		Х
<ul> <li>Star Nursing X</li> <li>Omatochi X</li> <li>Cardea Health/Eddie's Place X</li> <li>City Serve X</li> <li>Lifelong Medical (Adeline Recuperative Care) X</li> </ul>	<ul> <li>Independent Living Systems</li> </ul>		Х
OmatochiX  ecuperative Care (Medical Respite)      Bay Area Community ServicesX      Cardea Health/Eddie's PlaceX      City ServeX      Lifelong Medical (Adeline Recuperative Care)X	J&M Homecare Services		Х
ecuperative Care (Medical Respite)         • Bay Area Community Services       X         • Cardea Health/Eddie's Place       X         • City Serve       X         • Lifelong Medical (Adeline Recuperative Care)       X	Star Nursing		Х
<ul> <li>Bay Area Community Services</li> <li>Cardea Health/Eddie's Place</li> <li>City Serve</li> <li>Lifelong Medical (Adeline Recuperative Care)</li> <li>X</li> </ul>	Omatochi	Х	
<ul> <li>Cardea Health/Eddie's Place</li> <li>City Serve</li> <li>Lifelong Medical (Adeline Recuperative Care)</li> <li>X</li> </ul>	Recuperative Care (Medical Respite)		
<ul> <li>City Serve</li> <li>Lifelong Medical (Adeline Recuperative Care)</li> <li>X</li> </ul>	Bay Area Community Services	Х	
Lifelong Medical (Adeline Recuperative Care) X	Cardea Health/Eddie's Place	Х	
	City Serve		Х
	Lifelong Medical (Adeline Recuperative Care)	Х	
	Uncuffed Project Inc		Х
esnite Services (Caregiver Resnite)	Respite Services (Caregiver Respite)		



AmeriCARE SF		Х
Accentcare of California		Х
Alegre Home Care		Х
• 24 Hour Home Care	Х	
Aging Assistance LLC		Х
<ul> <li>Independent Living Systems</li> </ul>		Х
<ul> <li>J&amp;M Homecare Services</li> </ul>		Х
Omatochi	Х	
Star Nursing		Х
hort-Term Post Hospital Housing		
Serene Health		Х
City Serve		Х



# **Role of Alameda County Office of Homeless Care and Coordination**

The Alameda Alliance for Health contracts with Alameda County Health Care Services Agency (HCSA) <u>Office of Homeless Care and Coordination (OHCC)</u> to deliver the three housing-related Community Supports. The County serves as the hub, contracting with 19 community-based organizations (as of the end of 2023; additional contractors may be added in 2024), which are listed on page 19.

Members are prioritized for Housing Community Supports through <u>Coordinated Entry</u> and are literally homeless, and formerly homeless households living in, or transitioning to permanent housing within Alameda County. The Coordinated Entry process is an approach to coordination and management of the crisis response system's resources that allows users to make equitable, consistent decisions from available information to connect people efficiently and effectively to interventions that will end their homelessness.

To help connect members in need of services and for more information about housing and resources for people experiencing homelessness, contact a <u>Housing Resource Center</u> in your area or call 2-1-1.



# Alameda County Partners for Housing Community Supports

Partner Organizations	Main Office Address	Phone Number
Abode Services	40849 Fremont Blvd,	+1 (510) 657-7409
	Fremont, CA 94538	
Bay Area Community Services (BACS)	390 40th Street,	+1 (510) 613-0330
	Oakland, CA 94609	
Building Futures with Women and Children	1840 Fairway Drive,	+1 (510) 357-0205
(BFWC)	San Leandro, CA 94577	
Building Opportunities for Self-Sufficiency	1918 University Ave., Suite 2A,	+1 (510) 649-1930
(BOSS)	Berkeley, CA 94704	
City of Fremont Human Services Department	3300 Capitol Ave Building B,	+1 (510) 574-2050
(CoF)	Fremont, CA 94538	
Covenant House California (CH)	200 Harrison Street,	+1 (510) 379-1010
	Oakland, CA 94607	
East Bay Innovations (EBI)	2450 Washington Ave., Suite 240,	+1 (510) 618-1580
	San Leandro, CA 94577	
East Oakland Community Project (EOCP)	7515 International Blvd.,	+1 (510) 532-3211
	Oakland, CA 94621	
Five Keys Schools and Programs (FK)	70 Oak Grove Street,	+1 (415) 734-3310
	San Francisco, CA 94107	
Fred Finch Youth and Family Services	3800 Coolidge Ave.,	+1 (510) 482-2244
	Oakland, CA 94602	
Housing Consortium of the East Bay (HCEB)	410 7th Street, Suite 203,	+1 (510) 832-1382
	Oakland, CA 94607	
Insight Housing	3225 Adeline St.,	+1 (510) 649-4965
	Berkeley, CA 94703	
La Familia Counseling Service	21455 Birch St,	+1 (510) 886-5473
	Hayward, CA 94541	
Lifelong Medical Care	2344 Sixth Street,	+ 1 (510) 685-7401
-	Berkeley, CA 94710	
Life Skills Training & Educational Programs	3247 Ramos Circle,	+1 (916) 965-0110
(LifeSTEPS)	Sacramento, CA 95827	
Roots Community Health Center	7272 MacArthur Blvd.,	+1 (510) 533-1248
	Oakland, CA 94605	
St. Mary's Center	925 Brockhurst St.,	+1 (510) 923-9606
	Oakland, CA 94608	
Tiburcio Vasquez Health Center (TVHC)	21425 Birch St,	+1 (510) 634-6232
, ,	Hayward, CA 94541	
Women's Daytime Drop-In Center	2218 Acton St.,	+1 (510) 548-2884
	Berkeley, CA 94702	



# Making a Referral for ECM or Community Supports

If you connect with a patient or client who you believe may benefit from and be eligible for ECM or a Community Support. You can submit a referral to their MCP.

For Alameda Alliance for Health, you can reach out to: Alliance Case and Disease Management Department Monday – Friday, 8 am – 5 pm Phone Number: +1 (510) 747-4512 Toll-Free: +1 (877) 251-9612 People with hearing and speaking assistance (CRS/TTY): 711/+1 (800) 735-2929 Email (Community Supports): <u>CSDEPT@alamedaalliance.org</u> Email (ECM): <u>ECM@alamedaalliance.org</u> *See referral forms linked below* 

For **Kaiser Permanente**, you can reach out to: Monday – Friday (closed major holidays), 9:00 am to 4:45 pm Phone Number: +1 (833) 952-1916 (TTY 711) Email: Send completed <u>referral form</u> to <u>REGMCDURNs-KPNC@kp.org</u> with the subject line "ECM Referral" or "CS Referral"

# **Referral Forms**

А	Enhanced Care Management (ECM) for Adults
L A M	Enhanced Care Management (ECM) for Children
E D	Asthma Remediation
A	Caregiver Respite Services
A L L	Diversion and Transition to Home
I A	Home Modifications
N C	Housing Community Supports



#### E Medical Respite (Recuperative Care)

Medically Tailored Meals/Medically Supportive Food

Personal Care and Homemaker Services

# **Enhanced Care Management Providers List**

T T T E R IP	A BETTER WAY, INC.
About	A Better Way is a San Francisco Bay Area 501(c)(3) nonprofit that provides the highest quality services to children in - or at risk of entering - foster care, and their families, with the goal of establishing loving and lasting relationships.
Location	3200 Adeline Street, Berkeley, CA 94703
Website	https://www.abetterwayinc.net/
Main Line	+1 (510) 433-8600
Managed Care Plan	Kaiser Permanente
Population of Focus	Children & Youth - Individuals with Serious Mental Health (SMI) and/or SUD Needs   Children & Youth - Children & Youth Involved in Child Welfare

ඉතිහුතිය Agape Villages Foster Family Agency	AGAPE VILLAGE
About	Agape Villages is a licensed foster family agency placing children in foster homes in communities throughout Northern California. We accept referrals from California's Department of Social Services, Child Protective Services and County Mental Health Departments. We serve disadvantaged children, adolescents and young adults from newborn to 21 years of age. We are also a licensed adoption agency, serving our families, children and youth through the permanency of adoption.
Location	14739 Catalina Street, San Leandro, CA 94577
Website	https://agapevillages.org/



Main Line	+1 (510) 835-2641
Managed Care Plan	Kaiser Permanente
Population of Focus	Children & Youth - Individuals Experiencing Homelessness   Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization   Children & Youth - Individuals with Serious Mental Health and/or SUD Needs   Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition   Children & Youth - Children and Youth Involved in Child Welfare   Children & Youth - Pregnant and postpartum individuals

Atameter County Health Care Services Agency	ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES (ACBHCS), Eastmont Health Center
About	Alameda County Behavioral Health Care Services (ACBHCS) provides enhanced care management services to eligible Alameda Alliance beneficiaries (members). ACBHCS Enhanced Care Management providers and other staff are located in the Eastmont Health Center.
Location	7200 Bancroft Ave, Suite 125 Oakland, CA 94605
Website	https://www.acbhcs.org
Main Line	+1 (510) 383-5020
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs Needs

Alameda County Public Health Department Celebrating Healthy People in Reachy Communities	ALAMEDA COUNTY PUBLIC HEALTH FAMILY SERVICES, CALIFORNIA CHILDREN'S SERVICES
About	California Children's Services (CCS) is a state public health program for children and youth with certain diseases or health problems. Through this program, children and youth birth to 21 years old can get the health care and services they need.
Location	1100 San Leandro Blvd., San Leandro, CA, 94577
Website	https://acphd.org/ccs/
Main Line	+1 (510) 208-1030
Alternative Contact	CCSECM@acgov.org



Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth At Risk of avoidable hospital or ED Utilization   Child/Youth Enrolled in CCS with additional needs beyond their CCS condition

alameda family services	ALAMEDA FAMILY SERVICES
About	Alameda Family Services is a fully integrated community-based organization offering premier mental health services combined with early childhood education and family support. Our mission to foster healing, resiliency, and growth creates a foundation underlying all we do. We fulfill this mission by providing extensive services that improve the emotional, psychological and physical health of individuals of all ages and families at all stages.
Affiliation	Full Circle Health Network
Location	2325 Clement Ave., Ste. A Alameda, CA, 94501
Website	https://alamedafs.org/
Main Line	+1 (510) 629-6300
Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults transitioning from incarceration   Children & Youth/Families experiencing Homelessness   Children & Youth - Individuals at-risk for hospitalization or ED utilization   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children & Youth - Individuals transitioning from incarceration   Children & Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Birth Equity - Children/Youth Birth Equity - Adults

# ALAMEDA ALAMEDA HEALTH SYSTEM



About	Alameda Health System (AHS) provides comprehensive medical treatment, health promotion and disease prevention throughout our integrated network of hospitals, clinics, and health services. AHS includes three acute care hospitals, four ambulatory care wellness centers, four post-acute facilities and the only psychiatric emergency department in Alameda County.		
Location			
	Highland Wellness	Hayward Wellness	Eastmont Wellness
	1411 E. 31 <sup>st</sup> . St.	664 Southland Mall	6955 Foothill Blvd.
	Oakland, CA 94602	Hayward, CA 94545	Oakland, CA 94605
	+1 (510) 437-5039	+1 (510) 266-1700	+1 (510) 567-5700
Website	www.alamedahealthsystem.org		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Birth Equity - Adults		

FAMILY SERVICES	ALTERNATIVE FAMILY SERVICES
About	Since 1978, AFS has been serving the diverse and varied needs of thousands of children, youth, and families. Currently, AFS annually cares for approximately 1,500 youth through the following services accredited by COA: foster care, mental health, adoption, transition age youth, professional training, emergency shelter and juvenile justice youth.
Affiliation	Full Circle Health Network
Location	401 Roland Way, Ste. 150 Oakland, CA, 94621
Website	https://www.afs4kids.org/
Main Line	+1 (510) 839-3800
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities



Amity Foundation	AMITY FOUNDATION
About	Founded in 1981, Amity Foundation has been serving the diverse and varied needs of thousands of minority children, youth, and families, and serves at least 20,000 people annually. They are dedicated to the inclusion and habilitation of people marginalized by trauma, criminality, incarceration, poverty, racism, sexism, homelessness, and violence.
Location	3745 S Grand Ave, Los Angeles, CA 90007
Website	http://www.amityfdn.org/
Main Line	+1 (213) 741-2276
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults - Individuals transitioning from incarceration (Adult)   Children & Youth - Individuals transitioning from incarceration

<b>axis</b> communityhealth	AXIS COMMUNITY HEALTH
About	Axis Community Health provides quality, affordable, accessible and compassionate health care services that promote the well-being of all members. They provide medical, mental health, WIC, urgent care mental health, and COVID-19 services to the community.
Affiliation	Community Health Center Network
Location	5925 W Las Positas Blvd., Ste. 100 Pleasanton, CA 94588
Website	https://axishealth.org/
Main Line	+1 (925) 462-1755
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes



BAY AREA COMMUNITY HEALTH	BAY AREA COMMUNITY HEALTH, LIBERTY CLINIC
About	Bay Area Community Health serves more than 100,000 people, who rely on high-quality healthcare services, regardless of their immigration status, ethnicity, disabilities, or ability to pay. They strive to deliver exceptional health and social services that improve quality of life for individuals, families, and communities.
Affiliation	Community Health Center Network
Location	39500 Liberty St Fremont, CA, 94538
Website	https://bach.health/
Main Line	+1 (510) 770-8040
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

Bacs Bay Area Community Services	BAY AREA COMMUNITY SERVICES
About	BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people.
Location	390 40 <sup>™</sup> Street Oakland, CA 94609
Website	https://www.bayareacs.org/
Main Line	+1 (510) 613-0330
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs



<b>CCC</b>	CALIFORNIA CARDIOVASCULAR CONSULTANTS
About	CCCMA started out as a small group practice in 1992 and over years diversified into multiple specialties to provide multiple services for patients at multiple locations. Since then, CCCMA has grown into an excellent multi-specialty health care practice with seven offices located around the East Bay Area and South Bay Area of California.
Location	2333 Mowry Avenue, Ste. 300 Fremont, CA 94538
Website	https://www.cccma.org/
Main Line	+1 (510) 796-0222
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness

CHENMING & MARGARET HU MEDICAL CENTER	CHENMING & MARGARET HU MEDICAL CENTER, ASIAN HEALTH SERVICES
About	HMC is the largest of the Asian Health Services sites and serves over 16,000 patients with nearly 60,000 visits annually. Our team of doctors, nurse practitioners, physician assistants, nurses, health coaches, behavioral health specialists, and nutritionists provide high quality, comprehensive care in 9 Asian languages and English for patients of all ages.
Affiliation	Community Health Center Network
Location	818 Webster Street, Oakland, CA 94607
Website	https://asianhealthservices.org/chenming-margaret-hu-medical-center/
Main Line	+1 (510) 986-6800
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes



DA PANILLY DEA SPRVICES	EA FAMILY SERVICES
About	EA Family Services is a non-profit organization providing services to people in Contra Costa County, employing an innovative approach to relationship- centered treatment framework for foster care children and their families.
Location	3737A Lone Tree Way Antioch, CA 94509
Website	https://www.ea.org/
Main Line	+1 (530) 283-3330
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults Transitioning from Incarceration   Adults at-risk for IP and ED  Adults/Families experiencing Homelessness   Birth Equity - Adults

<b>E</b> BAC	EAST BAY AGENCY FOR CHILDREN
About	Guided by a trauma-informed approach, EBAC's eight distinct, direct service programs include two counseling programs; intervention services for preschoolers; five Family Resource Centers; a health and wellness center, and grief support, afterschool, and youth empowerment programs.
Affiliation	Full Circle Health Network
Location	2828 Ford St. Oakland, CA, 94601
Website	https://www.ebac.org/
Main Line	+1 (510) 268-3770
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in



Child Welfare (including those with a history of involvement, and foster care up
to 26)   Child/Youth experiencing intellectual or developmental disabilities

×	EAST BAY INNOVATIONS
About	East Bay Innovations (EBI) is a private non-profit organization providing services to people throughout Alameda County. EBI offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community.
Location	2450 Washington Avenue, Suite 240 San Leandro, CA 94577
Website	https://www.eastbayinnovations.org/
Main Line	+1 (510) 618-1580
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing homelessness   Adults At Risk for Hospitalization or ED Utilization   Adults At Risk for Long Term Care (LTC) Institutionalization   Adult Nursing Facility Residents Transitioning to the Community

family builders	FAMILY BUILDERS
About	Family Builders' core programs, foster care and foster to adoption, focus on guiding families through the foster care and adoption process to meet both the short term needs of children who are in foster care, as well as those that need permanent families.
Affiliation	Full Circle Health Network
Location	1900 Embarcadero, Ste. 303 Oakland, CA, 94606
Website	https://familybuilders.org/
Main Line	+1 (510) 536-5437
Managed Care Plan	Alameda Alliance for Health



Population of Focus	Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up
	to 26)   Child/Youth experiencing intellectual or developmental disabilities

Family Resource Navigators	FAMILY RESOURCE NAVIGATORS
About	Family Resource Navigators ("FRN") provides free education, support and advocacy to over 2000 families each year with children or youth with disabilities or special health care needs in Alameda County. 85% of the people we work with are MediCal eligible.
Location	101 Callan Ave., Suite 200 San Leandro, CA 94577
Website	https://familyresourcenavigators.org/
Main Line	+1 (510) 547-7322
Managed Care Plan	Kaiser Permanente
Population of Focus	TBD

FredFinch Youth & Family Services	FRED FINCH YOUTH & FAMILY SERVICES
About	We serve children, adolescents, young adults, and families facing complex life challenges. Many have experienced trauma and abuse; live at or below the poverty line; have been institutionalized or incarcerated; have a family member that has been involved in the criminal justice system; have a history of substance abuse; or have experienced discrimination or stigma.
Affiliation	Full Circle Health Network
Location	3800 Coolidge Ave. Oakland, CA, 94602
Website	https://www.fredfinch.org/
Main Line	+1 (510) 482-2244
Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente



Population of Focus	Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities
	to 26)   Child/Youth experiencing intellectual or developmental disabilities
	Population of Focus

<b>INDEPENDENT</b> Living Systems	INDEPENDENT LIVING SYSTEMS, LLC
About	An industry leader in managing home and community-based programs for almost 2 decades, ILS leverages an award-winning technology platform. ILS provides assistance beyond the clinical realm at every stage of care from hospitalization to the treatment of chronic illnesses to personalized care management including nutritional support.
Location	ILS offers services thru eCare
Website	www.ilshealth.com
Main Line	+1 (818) 245-6735
Alternative Contact	ILS-CalAIM@ilshealth.com
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults Transitioning from Incarceration Adults living in the community at-risk for Long Term Care (LTC)   Adults Nursing facility residents transitioning to the community   Adults with intellectual or developmental disabilities   Children/Youth experiencing homelessness   Children/Youth at-risk for IP and ED   Children/Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Children/Youth with intellectual or developmental disabilities   Birth Equity - Children & Youth

Institute on Aging	INSTITUTE ON AGING
About	As the leading advocate for older adults and those who care for them, we offer a broad spectrum of services and support to help seniors maintain their independence as long as it is safe to do so. In addition to providing home care and case management services, we operate San Francisco's Elder Abuse Prevention Program; The Friendship Line, a free 24-hour suicide prevention "warm" line for seniors; adult day care centers for adults experiencing Alzheimer's and dementia; the Program of All-Inclusive Care for the Elderly (PACE), which provides medical care, physical therapy and enrichment activities



	for older adults; and CONNECT, a free community referral service for all things elder.
Location	3575 Geary Boulevard San Francisco, CA 94118
Website	https://www.ioaging.org/
Main Line	+1 (415) 750-4111
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Long Term Care (LTC) Institutionalization   Adult Nursing facility Residents Transitioning to the Community

J+M <u>HOMECARE SERVICES, un</u> Gaing for there in seed sites 2001	J&M HOMECARE SERVICES, LLC
About	Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care services. We want to encourage family members who have taken on caregiving roles to feel supported when they need a break from those responsibilities. We also want to make sure that families who aren't from the East Bay region can rest easy knowing that their loved one is receiving the best care possible.
Location	16 Crow Canyon Ct #200 San Ramon, CA 94583
Website	https://jmhomecare.com/
Main Line	+1 (925) 552-6500
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults - Individuals At Risk for Avoidable Hospital or ED Utilization Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community



# KOINONIA FOSTER HOMES, INC.



About	Once it's determined you qualify, Koinonia will provide you with a dedicated care team. They will coordinate with you and your family's doctors, mental health providers, specialists, pharmacists, case managers, and social services providers.
Location	406 Motor City Ct F, Modesto, CA 95356
Website	https://www.kfh.org/
Main Line	+1 (209) 577-3737
Managed Care Plan	Kaiser Permanente
Population of Focus	Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Enrolled in CCS or CCS WCM with Additional Needs Beyond the CCS Condition Children & Youth - Children and Youth Involved in Child Welfare Children & Youth - Individuals with Intellectual or Developmental Disabilities Children & Youth - Pregnant and postpartum individuals

a california health center	LA CLÍNICA		
About	La Clínica was founded in 1971 to address health barriers and create better lives for the underserved. Today, La Clínica is the first choice for providing multilingual, accessible full-scope health care services in the East Bay, no matter a patient's income level or insurance status.		
Affiliation	Community Health Center N	etwork	
Location	San Antonio Neighborhood	Fuente Wellness Center	Fruitvale Village
	Health Center		
	1030 International Blvd	16110 E 14 <sup>th</sup> Street	3451 E 12Th St
	Oakland, CA, 94606	San Leandro, CA 94578	Oakland, CA, 94601
	New Patients: +1	+1 (510) 481-4556	• Family Medicine: +1
	(510) 481-4554		(510) 535-3319
	Existing Patients: +1		<ul> <li>Pediatrics: +1 (510)</li> </ul>
	(510) 238-5400		535-3500
			Preventive
			Medicine/
			Integrated
			Behavioral Health: +1 (510) 535-3700



Website	https://laclinica.org/
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

LA FAMILLA	
About	La Familia has a 40-year history of providing high-quality mental health and community support services in the San Francisco Bay Area. We are committed to building a vibrant and multicultural agency to provide services that meet the needs of the individuals and families in our community.
Location	24301 Southland Drive, Ste. 300 Hayward, CA 94545
Website	https://livelafamilia.org/
Main Line	+1 (510) 300-3500
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth experiencing intellectual or developmental disabilities   Children & Youth transitioning from incarceration

A LifeLong Medical Care a catifornia fuelth: center	LIFELONG MEDICAL CARE
About	LifeLong Medical Care provides high-quality health, dental, and social services to underserved people of all ages; creates models of care for the elderly, people with disabilities and families; and advocates for continuous improvements in the health of our communities.



Affiliation	Community Health Cente	er Network	
Location			
	East Oakland Health Center	Ashby Health Center	Trust Health Center
	10700 Macarthur Blvd,	3075 Adeline St, Ste 280	386 14Th St
	Ste 14B Oakland, CA, 94605	Berkeley, CA, 94703	Oakland, CA, 94612
	+1 (510) 981-4100	+1 (510) 981-4100	+1 (510) 210-5050
			-
	Downtown Oakland	Howard Daniel Health	West Berkeley Health
	Health Center	Center	Center
	616 16Th St	9933 Macarthur Blvd	837 Addison St
	Oakland, CA, 94612	Oakland, CA, 94605	Berkeley, CA, 94710
	+1 (510) 981-4100	+1 (510) 981-4100	+1 (510) 981-4100
Website	https://lifelongmedical.o	rg/	
Main Line	+1 (510) 981-4100		
Managed Care Plan	Alameda Alliance for Hea	alth	
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Birth Equity - Adults   Adults transitioning from incarceration		

LINCOLN V FAMILIES COLORE INTELEMENTE COMMUNITY 140 YEARS	LINCOLN FAMILIES
About	Lincoln Families provides a continuum of preventative, responsive, and intensive support services to improve outcomes for children and families. We are committed to creating systemic change to strengthen our work in schools and communities, to remove barriers to care, and to advance racial justice and equity.
Affiliation	Full Circle Health Network
Location	1266 14th St. Oakland, CA, 94607
Website	https://www.lincolnfamilies.org/
Main Line	+1 (510) 273-4700



Managed Care Plan	Alameda Alliance for Health & Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)   Child/Youth experiencing intellectual or developmental disabilities

MED 🔶 ZED	MEDZED PHYSICIAN SERVICES INC.
About	MedZed partners with managed care organizations and health plans by providing social and medical care focused on serving at-risk members with multiple chronic conditions. We offer short and long-term programs tailored to actively manage members through our multidisciplinary care teams.
Location	300 Corporate Pointe, Suite 465 Culver City, CA 90230
Website	www.mymedzed.com
Main Line	<u>ecm@mymedzed.com</u> / +1 (877) 633-9331
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth/Families experiencing Homelessness   Children & Youth experiencing Serious Mental Health (SMI) and/or Substance Us (SUD) Needs   Children & Youth Enrolled in CCS with additional needs beyond their CCS condition Children & Youth involved in Child Welfare   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes

NATIVE AMERICAN HEALTH CENTER Serving the community since 1972 a californiskattic center	NATIVE AMERICAN HEALTH CENTER	
About	NAHC is on a mission to provide comprehensive services to improve the health and wellbeing of American Indians, Alaska Natives, and residents of the surrounding communities with respect to cultural and linguistic differences. NAHC is dedicated to providing high quality medical, dental, behavioral health, community wellness, and social service programs.	
Affiliation	Community Health Center Network	



Location	2950 International Blvd Oakland, CA, 94601
Website	https://www.nativehealth.org/ https://www.chcnetwork.org
Main Line	+1 (510) 535-4400
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth/Families experiencing Homelessness   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Adults transitioning from incarceration

NEW DIMENSIONS FOSTER FAMILY AGENCY AVYOCACY - COMMITMENT - SUPPORT	NEW DIMENSIONS FOSTER FAMILY AGENCY
About	New Dimensions Foster Family Agency recruits, certifies and trains foster parents, professionally supports them, and finds temporary or permanent placement for children who need additional care. Its mission is to help and oversee the placement of children who cannot remain safely in their parent's home. The agency's vision is for a community that embraces its most vulnerable members, ensuring that each child has an opportunity for a healthy successful life by providing a support system for foster and adoptive families as they fulfill physical needs.
Location	1620 N Carpenter Rd Ste D49, Modesto, CA 95351
Website	https://newdimensionsffa.com/
Main Line	+1 (209) 526-1837
Managed Care Plan	Kaiser Permanente
Population of Focus	<mark>Unknown</mark>

PAIR STEAM PAIR TEAM

Т



About	Pair Team connects vulnerable patients to local care teams that help them overcome barriers and get convenient access to the right physical, mental, and social services.
Location	1459 18th St, San Francisco, CA 94107
Website	https://www.pairteam.com/
Main Line	+1 (415) 275-2322
Managed Care Plan	Alameda Alliance for Health
Population of Focus	All Adult and Children and Youth Populations of Focus

ROOTS community neath center	ROOTS COMMUNITY	HEALTH CENTER	
About	is to uplift those impacted b	nia, the mission of Roots Con y systemic inequities and po- havioral health care, health r ich, and advocacy.	verty. We accomplish
Location			
	Roots Main Clinic	Roots South Bay Clinic	
	9925 International Blvd.	1898 The Alameda,	
	Oakland, CA 94606	San Jose, 95126	
	+1 (510) 777-1177	+1 (408) 490-4710	
Website	www.rootsclinic.org		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults At Risk for Hospitaliza Adults experiencing Serious (SUD) Needs   Adults/Families experiencing Children & Youth experienci Adults transitioning from Inc	Mental Health (SMI) and/or g Homelessness   ng Homelessness	Substance Use Disorder



<b>↓</b> Vynca	RESOLUTION CARE (DBA VYNCA CARE)
About	Experts in palliative care, they are trained to reduce suffering from serious illnesses such as cancer, heart failure, COPD, cirrhosis, and dementia. Their mission is To enable more quality days at home for individuals living with serious illness.
Location	548 Market St Suite 83340, San Francisco, CA 94104 +1 888-227-8884
Website	http://www.vyncacare.com/
Managed Care Plan	Kaiser Permanente
Population of Focus	Birth Equity - Children & Youth Birth Equity - Adults Adults - Individuals Experiencing Homelessness   Adults - Individuals At Risk for Hospitalization or ED Utilization   Adults - Individuals with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults - living in the community at-risk for Long Term Care (LTC)   Adults - Nursing facility residents transitioning to the community   Children & Youth experiencing Homelessness   Children & Youth At Risk for Hospitalization or ED Utilization   Children & Youth - Enrolled in California Children's Services (CCS) or WCM w/needs Children & Youth - Involved in Child Welfare

	SENECA FAMILY OF AGENCIES
About	Seneca Family of Agencies (formerly Seneca Center) was founded in 1985 with a simple but powerful mission: to help children and families through the most difficult times of their lives. Since then, Seneca has expanded to provide a broad continuum of permanency, mental health, education, and juvenile justice services, which today reach over 18,000 youth and families throughout California and Washington State each year.
Location	8945 Golf Links Rd Oakland, CA, 94605
Website	https://senecafoa.org/



Main Line	+1 (510) 654-4004
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Population of Focus	Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth involved in Child Welfare (including those with a history of involvement, and foster care up to 26)

Serene MENTAL & BEHAVIORAL HEALTH	SERENE HEALTH
About	We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose.
Location	
	2213 Buchanan Road, Suite 1052235 Polvorosa AveAntioch, CA 94509San Leandro, CA 94577
Website	www.serenehealth.com
Main Line	+1 (844) 737-3638
Managed Care Plan	Kaiser Permanente
Population of Focus	All Populations of Focus

SIDE <sup>®</sup> SIDE	SIDE BY SIDE
About	At Side By Side we walk with young people impacted by adversity on their unique journeys to heal from trauma, restore resilience, and embrace their own potential. We see our clients for the individuals they are, and how all aspects of their life experiences have impacted their behavior, emotions, and ability to learn. We provide critical and comprehensive services that honor the young person's unique needs and strengths to prevent the escalation of dangerous conditions and behaviors and set them on a positive path. When they feel seen for who they are today, we believe our youth can move with confidence toward a future with meaning and connection.
Location	22245 Main St, Ste 200 Hayward, CA 94541
Website	https://www.sidebysideyouth.org/
Main Line	+1 (510) 727-9401
Managed Care Plan	Kaiser Permanente



Populations of	Children & Youth - Individuals with Serious Mental Health and/or SUD Needs
Focus	Children & Youth - Children and Youth Involved in Child Welfare

	STAR NURSING
About	Our mission is to ensure that patients receive the highest level of care by connecting them with skilled and compassionate healthcare professionals. In addition, we always strive to build long-lasting relationships with our clients and staff, fostering a collaborative and supportive environment that enhances the healthcare experience for everyone involved. While working to ensure each facility reaches the 5-star rating they deserve, securing applicable funding.
Location	2795 E Bidwell St Suites 100-102, Folsom, CA 95630
Website	https://starnursing.com/
Main Line	+1 (877) 687-7399
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults Experiencing Homelessness   Adults at-risk for IP and ED   Adults with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults living in the community at-risk for Long Term Care (LTC)   Adult – Nursing facility residents transitioning to the community   Children/Youth experiencing homelessness   Children/Youth at-risk for IP and ED   Children/Youth with Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs

Stars Behavioral Health Group	STARS BEHAVIORAL HEALTH GROUP
About	Today we offer a full continuum of community- and facility-based behavioral health and social services programs, as well as special education nonpublic schools and the Stars Training Academy which provides clinical practices trainings throughout the USA, as well as for SBHG agencies' staffs. Intensive services include day treatment, crisis stabilization, crisis residential treatment, and acute and subacute inpatient treatment. We provide our clinically sound services through contracts with county mental health, child welfare, and juvenile justice departments, as well as with public school districts.
Location	400 Estudillo Ave, Ste 100 San Leandro, CA 94577
Website	https://www.starsinc.com/



Main Line	+1 (510) 352-9200
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente
Population of Focus	Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Children and Youth Involved in Child Welfare

	STERLING HOSPITALIST MEDICAL GROUP
About	Affiliated with Titanium Healthcare
Location	12566 Valley View St, Garden Grove, CA 92845
Website	http://www.tihealthcare.com
Main Line	+1 (714) 897-1071
Managed Care Plan	Kaiser Permanente
Population of Focus	Adults - Individuals Experiencing Homelessness Adults - Individuals At Risk for Avoidable Hospital or ED Utilization Adults - Individuals with Serious Mental Health and/or SUD Needs Adults - Adults Living in the Community and At Risk for Long Term Care (LTC) Institutionalization Adults - Adult Nursing Facility Residents Transitioning to the Community Adults - Individuals with Intellectual or Developmental Disabilities Children & Youth - Individuals Experiencing Homelessness Children & Youth - Individuals At Risk for Avoidable Hospital or ED Utilization Children & Youth - Individuals with Serious Mental Health and/or SUD Needs Children & Youth - Individuals with Intellectual or Developmental Disabilities

TIBURCIO VASQUEZ Health Center	TIBURCIO VASQUEZ HEALTH CENTER
About	Tiburcio Vasquez Health Center (TVHC) is a leading provider of multicultural and linguistically appropriate health care and related services in Central and Southern Alameda County. TVHC provides comprehensive medical, dental, and mental health care, youth health services, community health education, family support services, and Women Infants and Children (WIC) nutrition services to low-income, limited English proficient, uninsured, and publicly insured patients.
Affiliation	Community Health Center Network
Location	22331 Mission Blvd Hayward, CA, 94541



Website	https://tvhc.org/ www.chcnetwork.org
Main Line	+1 (510) 471-5907
Alternative Contact	For member appt: +1 (510) 471-5880
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults/Families Experiencing Homelessness   Children & Youth/Families experiencing Homelessness   Adults At Risk for Hospitalization or ED Utilization   Children & Youth At Risk for Hospitalization or ED Utilization   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults transitioning from incarceration   Adults At Risk for Long Term Care (LTC) Institutionalization   Children & Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Birth Equity - Children/Youth and Adults Children & Youth - Individuals transitioning from incarceration

Titanium	TITANIUM HEALTHCARE
About	Titanium care managers (or 'Lead Care Managers' as they are known under the CalAIM Enhanced Care Management Program) focus will go the distance to get you the help and care you need with more coordinated and patient-centered care.
Location	ECM Program, Main Office 12566 Valley View Street Garden Grove, CA 92845
Website	www.Tihealthcare.com
Main Line	+1 (310) 280-5203
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Children & Youth Experiencing Homelessness   Children & Youth Transitioning from Incarceration   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes   Child/Youth experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Child/Youth Enrolled in CCS with additional needs beyond their CCS condition   Child/Youth Involved in Child Welfare   Child/Youth experiencing intellectual or developmental disabilities



SINCE 1993 UNITY CARE	UNITY CARE GROUP, INC.
About	At Unity Care, we focus on meeting individualized needs and working together for the benefit of each child and family in our care. We put our philosophy into practice through our 1-Child 1-Plan framework, which promotes effective and efficient teamwork through one service delivery plan for each youth or family referred to our care.
Location	16759 Los Reyes Ave, San Leandro, CA 94578
Website	https://www.unitycare.org/
Main Line	+1 (408) 971-9822
Managed Care Plan	Kaiser Permanente
Population of Focus	TBD

WESTCOAST CHILDREN'S CLINIC Aprinter, son-perfit children's community psychology chinic	WESTCOAST CHILDREN'S CLINIC
About	We are an agency defined by our community and commitment to children and families. Our belief that every child has a right to grow up knowing they are valued. And if this belief is not reflected to them, it is our job to help them discover who they are, and who they can become.
Affiliation	Full Circle Health Network
Location	3301 E 12th St. Ste. 259 Oakland, CA, 94601
Website	https://www.westcoastcc.org/
Main Line	+1 (510) 269-9030
Managed Care Plan	Alameda Alliance for Health
Population of Focus	Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults At Risk for Hospitalization or ED Utilization   Adults/Families Experiencing Homelessness   Adults At Risk for Long Term Care (LTC) Institutionalization   Child/Youth At Risk for Hospitalization or ED Utilization   Child/Youth/Families experiencing Homelessness   Child/Youth At Risk for Pregnancy or Postpartum Adverse Outcomes



West Oakland Health	WEST OAKLAND HEALTH	I	
About	West Oakland Health Council has an impact throughout the East Bay, with five clinic sites. Services provided include high quality comprehensive adult and family medicine, pediatric health care, dental care, optometry, podiatry, behavioral health services, and pharmacies at two locations.		
Affiliation	Community Health Center Network		
Location			
	West Oakland Health Center	East Oakland Health Center	
	700 Adeline St	7450 International Blvd	
	Oakland, CA, 94607	Oakland, CA, 94621	
Website	https://westoaklandhealth.org/	-	
Main Line	+1 (510) 835-9610		
Managed Care Plan	Alameda Alliance for Health		
Population of Focus	Adults/Families Experiencing Homelessness   Children & Youth/Families experiencing Homelessness   Adults At Risk for Hospitalization or ED Utilization   Children & Youth At Risk for Hospitalization or ED Utilization   Adults experiencing Serious Mental Health (SMI) and/or Substance Use Disorder (SUD) Needs   Adults transitioning from incarceration Adults At Risk for Long Term Care (LTC) Institutionalization   Birth Equity - Adults		



# **Community Supports Providers List**

Т

24 hour home care	24 HOUR HOME CARE
About	24 Hour Home Care provides high-quality, customized, innovative, and professional caregiving services to seniors and people with developmental disabilities, allowing them to continue full, active, and healthy lifestyles.
Location	200 N Pacific Coast Hwy, Ste 300 El Segundo, CA, 90245
Website	www.24hrcares.com
Main Line	+1 (888) 324-6225
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Personal Care & Homemaker Services   Respite Services

accent <b>Care</b> .	ACCENTCARE OF CALIFORNIA
About	At AccentCare, we understand that quality, in-home assistance can enrich an individual's quality of life, and provide the support needed to make aging at home, independently and safely, possible for those who just need a helping hand. Each year, more than 10,000 families depend on our highly-skilled personal care professionals to deliver services tailored to meet their individual needs, with the compassion they deserve. If you or a loved one could use a helping hand, let us lend one to you.
Location	1455 Auto Center Dr., Ste 150, Ontario, CA. 91761
Website	https://pcs.accentcare.com/california-01
Main Line	+1 (818) 837-3775
Email	info@accentcare.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services   Personal Care & Homemaker Services



Aging Assistant® Experienced. Trustworthy. Reliable.	AGING ASSISTANT LLC
About	Aging Assistant LLC has provided over 14 years of caregiving experience with seniors. Their mission is to provide the same level of care and compassion that they would provide to their families. Their non-medical caregivers are all California certified Home Care Aides, and match each client with a caregiver who can best meet their individual needs whether they reside in a house, apartment, condominium, assisted-living community, nursing community or hospital.
Location	9578 2nd Ave, Elk Grove, CA 95624
Website	https://www.agingassistant.com/
Main Line	+1 (916) 897-4455
Email	Unknown
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services   Personal Care & Homemaker Services

ALAMEDA COUNTY COMMUNITY FOOD BANK	ALAMEDA COUNTY COMMUNITY FOOD BANK
About	Alameda County Community Food Bank has been providing meals to children, adults, and seniors of Alameda County for over 35 years through partnerships with food pantries, soup kitchens, and nonprofits and advocacy. We believe that food is a basic human right and strive to end food insecurity for our community members. We have four programs: 1) Hot Meals program, 2) Senior Meals program, 3) Street Outreach program, and our 4) Pop-Up Pantry program, and offer assistance with CalFresh enrollment to families.
Location	7900 Edgewater Drive Oakland, CA 94621
Website	https://www.accfb.org/
Main Line	+1 (510) 635-3663
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Medically Supportive Food



	ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY OFFICE OF HOMELESS CARE & COORDINATION
About	Alameda County's Health Services Program is administered by the Health Care Services Agency and includes the following program areas: Behavioral Health Care, Public Health, Environmental Health, and Agency Administration/Indigent Health. The ultimate mission of Health Care Services Agency is to provide fully integrated health care services through a comprehensive network of public and private partnerships that ensure optimal health and well-being and respect the diversity of all residents.
Location	1900 Embarcadero, Suite 210, Oakland, CA 94606
Website	Homelessness.acgov.org
Main Line	+1 (510) 618-3452
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Housing Transition Navigation, Deposits, and Tenancy & Sustaining services

Community Health Services Asthma Start	ALAMEDA COUNTY PUBLIC HEALTH ASTHMA START
About	The Asthma Start Program works with families of children with asthma by providing in-home case management services. The Asthma Start team provides education and support and develops an action plan to assist families in controlling their children's asthma.
Location	7200 Bancroft Avenue, Ste 202 Oakland, CA, 94605
Website	https://acphd.org/asthma/
Main Line	+1 (510) 577-7081
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Asthma Remediation



#### ALAMEDA COUNTY RECIPE4HEALTH



About	Alameda County's Recipe4Health initiative (R4H) is a nationally recognized, multisector Food as Medicine model that clinically integrates food-based interventions into healthcare settings to 1) treat, prevent, and reverse chronic conditions; 2) address food and nutrition security and other social determinants of health; 3) improve health and racial equity; 4) build local economic wealth, and 5) improve climate health. R4H prioritizes the equitable sourcing and supply of local "regenerative and organic" food to meet the health centers' demand for high quality, nutritious food. Patients receive regeneratively and organically grown produce paired with the option for health coaching – all prescribed by their healthcare provider.
Location	1221 Oak Street, Suite 555 Oakland, CA, 94612
Website	https://recipe4health.acgov.org/
Main Line	+1 (510) 891-3369
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Medically Supportive Food

Hegre HOME CARE	ALEGRECARE
About	Locally owned, Alegre Home Care has been providing senior care and elderly caregivers that have been serving people with disabilities for over 25 years. In those 25 years we have found that there is no substitute for real experience. Being locally owned and a part of the community, Alegre Home Care can help with questions and services unique to the area. We are a diverse, and inclusive in-home care agency, specializing in senior care and dementia care. We are also the only LGBT-Certified in-home care agency in California. We always go above and beyond, because we believe people matter.
Location	5767 Broadway, Ste 201, Oakland, CA 94618
Website	https://www.alegrecare.com/
Main Line	+1 (800) 598-4777
Managed Care Plan	Kaiser Permanente
Community Support Services	Personal Care & Homemaker Services



ASSURED INDEPENDENCE	ASSURED INDEPENDENCE
About	Assured Independence removes barriers to home telehealth for care organizations. The service provides affordable, turn-key technologies in three key service areas; remote patient monitoring for chronic disease management, medication adherence for medication compliance and help buttons for safety. Care organizations use the service to improve health outcomes and reduce care delivery costs. The technologies are simple to use and can be put in place within days. The local team is dedicated to providing the best customer service and easy-to-use solutions to keep clients safe and healthy at home.
Location	3125 Colby Ave, Ste B, Everett, WA 98201
Website	https://www.assuredindependence.com/
Main Line	+1 (425) 516-7400
Email	Support@assuredindependence.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

Bay Area Community Services	BAY AREA COMMUNITY SERVICES
About	BACS provides innovative behavioral health and housing services for teens, adults, older adults, and their families across the Bay Area. We envision a world where all people are healthy, safe, and engaged in community wellness, with access to quality housing. Every year, BACS makes a difference in the lives of more than 14,500 people.
Location	
	390 40th Street 629 Oakland Avenue
	Oakland, CA, 94609 Oakland, CA, 94611
Website	https://www.bayareacs.org/
Main Line	+1 (510) 613-0330
Managed Care Plan	Alameda Alliance for Health



Community Support Services	Housing Transition Navigation, Deposits, and Tenancy & Sustaining services   Recuperative Care (Medical Respite)
BREATHE CALIFORNIA	BREATHE CALIFORNIA OF THE BAY AREA, GOLDEN GATE AND CENTRAL COAST
About	As the local clean air and healthy lungs leader, Breathe California of the Bay Area, Golden Gate, and Central Coast fights lung disease in all its forms and works with its communities to promote lung health. We envision a world that promotes healthy lungs and a healthy environment. We believe in leadership through passion, integrity, excellence, accountability, and fiscal/social responsibility.
Location	1469 Park Ave, San Jose, CA 95126
Website	https://lungsrus.org/
Main Line	+1 (408) 998-5865
Email	info@lungsrus.org
Managed Care Plan	Kaiser Permanente
Community Support Services	Asthma Remediation

CARDEA 🦖 HEALTH	CARDEA HEALTH
About	Cardea Health is a nonprofit healthcare organization founded to connect marginalized populations to the clinical and supportive services they need to improve their health, remain stably housed in their community, and age in place. Cardea Health looks to serve people experiencing homelessness, providing a range of clinical services within permanent supportive housing sites to both address their medical needs and allow them to live independently in their communities, addressing a critical need within the system of care.
Location	401 Grand Ave #450, Oakland, CA 94610
Website	https://www.cardeahealth.org/general-8
Main Line	+1 (510) 835-3700
Managed Care Plan	Alameda Alliance for Health and Kaiser Permanente



Community	Recuperative Care (Medical Respite)	
Support Services		

CityServe	CITY SERVE
About	City Serve is a nonprofit organization based in Pleasanton, California, that focuses on supporting individuals and families in need within the Tri-Valley region. Their services include providing housing assistance, food support, job placement, and other vital resources for underserved populations, particularly those facing crises or homelessness. CityServe collaborates with local churches, businesses, and government agencies to build a stronger, more supportive community network. Their mission is centered on addressing immediate needs while fostering long-term stability and well-being for those they serve.
Location	PO Box 1613, Pleasanton, CA 94566
Website	https://cityservecares.org/
Main Line	+1 (925) 222-CARE
Managed Care Plan	Kaiser Permanente
Community Support Services	Day Habilitation   Housing Transition Navigation, Deposits, Tenancy & Sustaining services   Recuperative Care (Medical Respite)   Short-Term Post Hospital Housing

ConnectAmerica HOW HEALTH AND HOME CONNECT.	CONNECT AMERICA WEST
About	Connect America West provides products and services that allow those that wish to maintain their independence and remain within their community, to do so, with dignity and peace of mind. Our reputation for outstanding service, support and results is why we are the preferred partner to over 1,000 healthcare organizations. Our partners have access to industry-leading products, support, services and the best solutions so that those who desire to remain independent and live within their community can do so.
Location	3 Bala Plaza West, Ste. 200 Bala Cynwyd, PA 19004
Website	https://www.connectamerica.com/west/



Main Line	+1 (800) 815-5809
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

East Bay Innovations	EAST BAY INNOVATIONS
About	EBI today offers a variety of services supporting more than 500 individuals with disabilities to live as independently as possible in their own homes, to be successfully employed, and to feel a sense of membership in their community.
Location	2450 Washington Avenue, Suite 240 San Leandro, CA 94577
Website	https://www.eastbayinnovations.org/
Main Line	+1 (510) 618-1580
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Environmental Accessibility Adaptations   Nursing Home Transition/Diversion to Assisted Living   Community Transition Services/Facility Transition to Home   Housing Community Supports

<b>F</b> EVOLVE	EVOLVE EMOD
About	For improved symptom control and quality of life, Evolve offers home modifications to reduce attacks for severe asthma patients.
Location	5965 S 900 E, Ste 255 Murray, UT 84121
Website	https://www.evolve-emod.com/
Main Line	+1 (844) 438-7577
Email	info@evolve-emod.com
Managed Care Plan	Kaiser Permanente



Community	Asthma Remediation
Support Services	

Home Salely Services	HOME SAFETY SERVICES
About	We built our reputation on a grass roots level, working with community associations, healthcare providers and ultimately the Veterans Administration to earn their trust and referrals, initially providing high-volume low-cost solutions such as grab bars and stair railings. Our scope of services has grown through the years to now encompass full-scale home modifications including shower conversions, wheelchair ramps and a wide spectrum of lift solutions.
Location	890 Cowan Road, Suite G Burlingame, CA 94010
Website	https://www.homesafety.net/
Main Line	+1 (888) 388-3811
Email	info@homesafety.net
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

<b>INDEPENDENT</b> Living Systems	INDEPENDENT LIVING SYSTEMS
About	At Independent Living Systems, our comprehensive approach focuses on you and your needs because good health is more than your physical well-being.
Location	500 N Brand Blvd, Ste 675 Glendale, CA, 91203
Website	http://www.ilshealth.com
Main Line	+1 (888) 262-1292
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Tenancy and Sustaining Services   Housing Transition Navigation Services   Medically Supportive Food/Medically Tailored Meals



J=M HOMECARE SERVICES, 112 Carling for those in need stace 2001	J&M HOMECARE SERVICES
About	Our primary focus is on ensuring the health and well-being of our East Bay clients while they remain at home with the help of our in-home care services. We want to encourage family members who have taken on caregiving roles to feel supported when they need a break from those responsibilities. We also want to make sure that families who aren't from the East Bay region can rest easy knowing that their loved one is receiving the best care possible.
Location	16 Crow Canyon Ct #200 San Ramon, CA 94583
Website	https://jmhomecare.com/
Main Line	+1 (925) 552-6500
Email	NSOUSA@JMHOMECARE.COM
Managed Care Plan	Kaiser Permanente
Community Support Services	Caregiver Respite Services   Personal Care & Homemaker Services

Lifeline	LIFELINE SYSTEMS COMPANY
About	Lifeline Cares brings together your Lifeline medical alert service with innovative tools designed to surround seniors with the right response, care, and services at the right time. Most importantly, Lifeline Cares is a way for you to be there for your aging loved one and your family, at any time.
Location	111 Lawrence St Framingham, MA, 01702
Website	http://www.lifeline.com
Main Line	+1 (855) 681-5351
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations



LifeLong Medical Care	LIFELONG MEDICAL CARE: ADELINE
About	The LifeLong Supportive Housing Program (SHP) brings health and social services into subsidized affordable housing so that tenants with histories of homelessness can achieve housing stability and improve their quality of life.
Location	2730 Adeline Street Oakland, CA, 94607
Website	http://www.lifelongmedical.org
Main Line	+1 (510) 421-3215
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Recuperative Care (Medical Respite)

	WINTEER INC (DBA LIFEWISECHM)
About	Our team members have extensive knowledge and background in both healthcare and construction. This dynamic has allowed us to build an organization with a dedicated team of professionals working in partnership with managed care organizations and their members. We are committed to helping people remain at home safely and independently through innovative approaches in technology, project management and construction.
Location	3500 W 75th St,Ste 100 Prairie Village, KS, 66208
Website	http://www.lifewisechm.com
Main Line	+1 (913) 380-4246
Managed Care Plan	Kaiser Permanente
Community Support Services	Environmental Accessibility Adaptations

MOM'S MEALS

**MOM'S MEALS** 



About	At Mom's Meals, our mission is to improve life through better nutrition at home. We offer an experience unlike any other meal delivery program by providing refrigerated, medically tailored meals directly to your members' homes. Members also can choose what they would like to order from 9 condition specific menus, and we can reach any California address
Location	3210 Se Corporate Woods Dr Ankeny, CA, 50021
Website	www.momsmeals.com
Main Line	+1 (877) 508-6667
Alternative Contact	Customer Care Team Line: +1 (866) 224-9485
Managed Care Plan	Kaiser Permanente
Community Support Services	Medically Supportive Food/Medically Tailored Meals

Omatochi	ΟΜΑΤΟCΗΙ
About	Omatochi is a team dedicated to revolutionizing in-home care. We revitalize aging adults with skilled in-home health aides, a holistic wellness approach, and unparalleled technology. Our goal is to provide senior-centric in-home care that preserves independence instead of limiting it. Each patient is different, so our team works on learning how to best treat your loved one from YOU. We combine our expertise with your experiences to offer the best possible care.
Location	6500 Dublin Blvd, Suite 200G Dublin, CA 94568
Website	https://omatochi.com/
Main Line	+1 (925) 905-1662
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Environmental Accessibility Adaptations   Nursing Home Transition/Diversion to Assisted Living   Community Transition Services/Facility Transition to Home   Personal Care and Homemaker Services   Caregiver Respite Services



About	Pear Suite's skilled team of community health workers provide social screenings, care navigation, resource linking, and ongoing support to improve member engagement and health outcomes. Our staff come from the communities they serve, are bilingual, and are extremely compassionate, enabling them to better support hard-to-reach groups. In California, Pear Suite offers CHW and CS services.
Location	<mark>Unknown</mark>
Website	https://www.pearsuite.com/
Main Line	<mark>Unknown</mark>
Managed Care Plan	Kaiser Permanente
Community Support Services	Asthma Remediation   Housing Tenancy and Sustaining Services   Housing Transition Navigation Services

FOOD IS MEDICINE*	PERFORMANCE KITCHEN
About	Our mission is to empower people to live life to the fullest. We work with insurance companies to provide Medically Tailored Meals to those who qualify.
Location	<mark>Unknown</mark>
Website	https://performancekitchen.com/
Main Line	+1 (844) 607-0676
Email	info@performancekitchen.com
Managed Care Plan	Kaiser Permanente
Community Support Services	Medically Tailored Meals



#### UNCUFFED PROJECT INC



About	The Uncuffed Project is dedicated to catalyzing transformative change, steering systemic shifts towards a more just and equitable world. Our commitment lies in making a lasting impact by delving into the root causes of social challenges, grounded in a profound understanding of our community's needs. Collaboration is at the heart of our approach, as we strive to innovate, empower, and carve a brighter future. The Uncuffed Project operates with a distinct vision, focusing on the marginalized, justice-impacted, and unhoused individuals, including women, men, and juveniles. We create a safe space and provide essential resources to prevent future recidivism and homelessness. Our services encompass housing, medical insurance, classes, and training, ensuring a successful reentry into their environments.
Location	926A Diablo Ave #410 Novato, CA 94947
Website	https://www.theuncuffedproject.org/
Main Line	+1 (415) 320-8798
Managed Care Plan	Kaiser Permanente
Community Support Services	Recuperative Care

Serene MENTAL & BEHAVIORAL HEALTH	SERENE HEALTH
About	We provide a wide range of behavioral health and mental health services to meet your needs. Our Telehealth platform allows you to receive services 7 days a week in any place you choose.
Location	
	2213 Buchanan Road, Suite 105 2235 Polvorosa Ave
	Antioch, CA 94509 San Leandro, CA 94577
Website	www.serenehealth.com
Main Line	+1 (844) 737-3638
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Supports I Short-term Post-Hospital Housing I Community Transition Services I Nursing Facility Transition to a Home I Day Habilitation



	STAR NURSING
About	Our mission is to ensure that patients receive the highest level of care by connecting them with skilled and compassionate healthcare professionals. In addition, we always strive to build long-lasting relationships with our clients and staff, fostering a collaborative and supportive environment that enhances the healthcare experience for everyone involved. While working to ensure each facility reaches the 5-star rating they deserve, securing applicable funding.
Location	2795 E Bidwell St Suites 100-102, Folsom, CA 95630
Website	https://starnursing.com/
Main Line	+1 (877) 687-7399
Email	<u>care@starnursing.com</u>
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing transition/navigation services, Nursing Facility Transition/Diversion to Assisted Living Facilities, Community Transition Services/Nursing Facility Transition to a Home, Caregiver Respite services, Personal Care and Homemaker services

	STERLING HOSPITALIST MEDICAL GROUP
Location	12566 Valley View St, Garden Grove, CA 92845
Website	http://www.tihealthcare.com
Main Line	+1 (714) 897-1071
Email	MARC.WIRTZ@TIHEALTHCARE.COM
Managed Care Plan	Kaiser Permanente
Community Support Services	Housing Community Supports



About	St. Mary's Center envisions a future where Seniors and Preschool Families in West Oakland enjoy housing security, health, and well-being in a thriving community they help to create. St. Mary's Center is a community of hope, healing and justice dedicated to improving the well-being of Seniors and Preschool Families in West Oakland by meeting basic needs for food, housing, and social connection. We build on a strong foundation of direct service provision with participant-led advocacy that amplifies the voices of people directly impacted by hunger, homelessness, and inequity, to create a more just and caring society.
Location	925 Brockhurst St., Oakland, CA 94608
Website	https://stmaryscenter.org/
Main Line	+1 (510) 923-9606
Managed Care Plan	Alameda Alliance for Health
Community Support Services	Community Transition Services/Facility Transition to Home   Nursing Home Transition/Diversion to Assisted Living